



Agency on Elderly Affairs

Fiscal Year 2022 Annual Report

July1, 2021 – June 30, 2022

**Kealoha Takahashi
Executive**



I. MISSION STATEMENT

The Kaua'i Agency on Elderly Affairs as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kaua'i's older adults; and serves as a one-stop source of information on long term care support options and services for all residents.

Vision Statements

- Kaua'i's older adults will live independently at home or in the community with dignity and respect.
- Kaua'i's family caregivers receive adequate support to care for their older adults.
- Kaua'i's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.

II. DEPARTMENT GOALS

- A. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.
 1. Promote healthier living through evidence-based programs and volunteerism.
- B. Forge partnerships and alliances that will give impetus to meeting Hawai'i's greatest challenges of the aging population.
 1. Expand and strengthen access to services with the Aging Network.
 2. Increase the quality of life for older adults and persons with disabilities living in the community.
- C. Strengthen the statewide Aging and Disability Resource Center (ADRC) system for persons with disabilities, older adults and their families.
 1. Promote and strengthen the Aging and Disability Resource Center (ADRC) system process.

- D. Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports (LTSS), including supports for families and caregivers.
 - 1. Promote and expand innovative programs that meet the needs of older adults and their caregivers.
 - 2. Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.
- E. Optimize the health, safety and independence of Hawai'i's older adults.
 - 1. Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

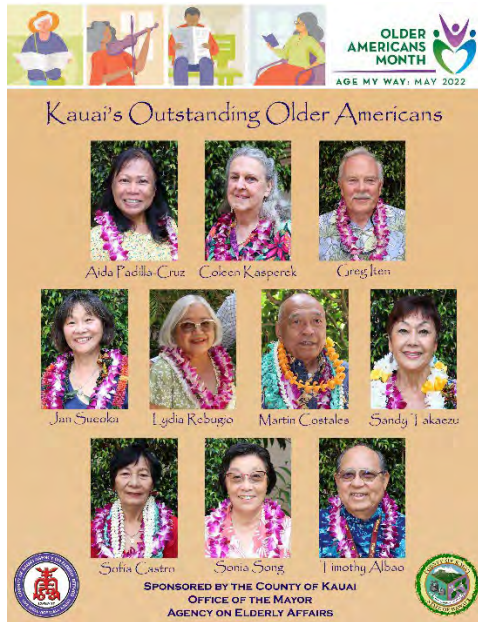
III. PROGRAM DESCRIPTIONS

- A. Objectives
 - 1. Increase the number of volunteers in the Healthy Futures focus area to 35% by October 2021.
 - 2. Offer five (5) Better Choices Better Health Program (BCBH) workshops each year.
 - 3. By October 2021, re-establish Interdisciplinary Team (IDT) meetings with in-home service providers, government agencies and other network organizations and partners.
 - 4. AEA's service provider organizations, other partner organizations in the Aging Network, and government agencies will become Dementia Friends by September 30, 2020.
 - 5. Establish semi-annual information meetings with service contractors, by July 2020.
 - 6. Increase the number of ADRC website visits 20% annually.
 - 7. Expand educational opportunities for older adults and caregivers.
 - 8. Expand the multi-contract procurement for solicitation for Title III and Kupuna Care services by September 2021.
 - 9. Increase the number of older adults referred to the Falls Prevention Program by 5% annually.

- 10. Expand private hire list to include yard maintenance, home repair and private shopper services, by 2021.
- 11. Promote awareness and advocacy of elder abuse through workshops, outreach, and informational materials.

B. Highlights

1. 56th Annual Older Americans Award



2022 Kaua'i Outstanding Older Americans Honorees: Aida Padilla-Cruz, Coleen Kasperek, Greg Iten, Jan Sueoka, Lydia Rebugio, Martin Costales, Sandy Takaezu, Sofia Castro, Sonia Song and Timothy Albao.

The 56th Annual Older Americans Award Recognition Ceremony was held on May 6, 2022, honoring Kaua'i's ten Na Kupuna who were recognized at a ceremony at the Lihu'e Civic Center. The Older Americans Month theme was "Age My Way" focusing on how older adults can age in their communities, living independently for as long as possible and participating in ways they choose.



Timothy Albao and Coleen Kasperek were selected by a selection committee to represent Kaua'i at the State Older Americans Recognition Ceremony.

2. 2021 Annual RSVP Recognition Events

Safety and well-being of all participants, especially our volunteers, was still the concern as the program faced another year of challenges due to COVID. Despite these challenges, the 2021 RSVP Recognition Event, themed “Making a Difference Together”, culminated with a two-day celebration, in two locations, Lihu’e and Waimea. With the successful experience of the 2020 drive thru event, 2021 brought more participants together in joyous fashion honoring 284 volunteers. Joining RSVP Staff, RSVP Advisory Council members and AEA Staff, a multitude of others from volunteer station staff to County Council members, including Mayor Kawakami, lined the parking lot of the Waimea Athletic Field and the Kaua’i War Memorial Convention Hall in Lihu’e, as “cheer greeters” welcoming volunteers as they drove through to receive their appreciation gifts.

Forty-five volunteers received special recognition in December 2021. Fifteen honored with 5 years of service, eight honored for 10 years, seven volunteers honored with 15 years of service, eight honored with 20 years of service, five volunteers honored with 25 years of service and two recipients, Nancy Harada and Bessie Maeda, honored with 30 years of service with RSVP.



Pictured above, Mayor Kawakami personally hands a gift bag to a volunteer at the Waimea drive thru. (Photo Courtesy of Dennis Fujimoto/The Garden Island)



Pictured above greeting volunteers at the December 2021 Recognition Event, are on the Left - staff of Kaua’i Independent Food Bank and on the Right – Councilmembers Kipukai Kualii and Felicia Cowden.

3. Kaua'i RSVP– 2021 September 11th National Day of Service and Remembrance
In a spirit of resilience and unity, the Kaua'i RSVP Advisory Council's September 11th, 2021, service project collaborated with Paul Zina, Kaua'i Complex Area Superintendent and Sean Doi, Kaua'i Elementary School District Educational Specialist, connecting keiki and kupuna. Though no other tragic event can ever compare to that of 9/11, COVID brought upon us challenges never experienced in our lifetime. These experiences reminded them how we wanted to be with family but could not travel. It was a time of reflection of our family, friends and loved ones, especially our kupuna and residents in long term care facilities as well as the staff who are the selfless heroes, sacrificing their own precious family and personal safety to lovingly care for our community's kupuna. In an effort of unity, this was an opportune time to involve our keiki who were not yet born on this tragic day more than 20 years ago; but who could be the vessel to send messages of hope and love to our kupuna and those who care for them, sharing the aloha spirit and to let them know, they are not forgotten.

Sean Doi headed up DOE's efforts that involved students from nine elementary schools. Teachers inspired creativity from their students who created over 1,000 notecards with beautiful artwork and thoughtful messages of peace, love, hope, joy, and kindness.

Cards were assembled, gift wrapped then presented at a ceremony including representatives from each of Kaua'i's long term care facilities from Garden Isle Rehab and Healthcare, Hale Kupuna Heritage Home, Kaua'i Care Center, Kaua'i Veterans Memorial Hospital-Long Term Care, Regency at Puakea-Assisted Living and Samuel Mahelona Memorial Hospital-Long Term Care.



Pictured above students proudly display their artistic creations.

Pictured below RSVP and Elderly Affairs staff present note cards to Hawai'i Health Systems Corporation Kaua'i Region CEO, Lance Segawa and Samuel Mahelona Memorial Hospital staff and residents. (Photo courtesy of Dennis Fujimoto/The Garden Island)



4. Kaua'i RSVP – Volunteer Program

Fiscal year 2022 saw a 67% increase in the number of volunteers actively serving and more than doubling the amount of volunteer hours from the previous fiscal year. 207 volunteers served 16,000 hours at thirty nonprofit organizations and government agencies, reflecting a savings value of \$479,200 through volunteer service activities of the AmeriCorps Seniors Kaua'i RSVP program.

AmeriCorps Seniors RSVP program is a win for all, addressing critical community needs while engaging adults aged 55 years and better, stay mobile, engaged, and healthy. The 2021 volunteer satisfaction surveys are reflective of how the program has positively affected its volunteers, reduced social isolation, and kept volunteers healthy. With an excellent response rate of 60% at 180 respondents, 99% were satisfied with their volunteer assignment/station(s); 100% would recommend volunteering with RSVP, agreed that they do not feel lonely, feel good by keeping active and healthy, while having a more positive attitude. The average age of Kaua'i RSVP volunteers is 74.

Volunteers serving as AARP Tax Aides, once again did drive up tax services earlier this year completing 380 tax returns at no cost for seniors and those with low income who are unable to afford tax return preparation services. These returns provided \$280,898 in state and federal refunds back into the wallets of these individuals while saving tens of thousands of dollars in tax preparation fees to those in most need.

Kaua'i RSVP continues to partner on many projects including assembling and delivering bags of non-perishable food items, frozen local ground beef and tofu kits through the Kaua'i Independent Food Bank and delivering fresh produce from Kaua'i farmers through Aina Ho'okupu O Kilauea and the Hawai'i Food Bank – Kaua'i Branch. Volunteers delivered over 2,500 boxes and bags of fresh produce and non-perishable food items to kupuna in need.



Above volunteers Charlie Kawamoto and Wilma Chandler assist in loading volunteers' vehicles with boxes filled with fresh produce ready to be delivered to kupuna. Photo courtesy of Dennis Fujimoto/The Garden Island.

Kaua'i RSVP strives to address community need while providing meaningful opportunities for older adults to remain healthy and active through civic engagement.

5. Medicare & SHIP Assistance

Agency on Elderly Affairs' Certified SHIP Counselors provide personalized counseling and assistance to help consumers choose their Medicare benefits, including Medicare Advantage, Medicare Part D prescription drug coverage and Medigap coverage

For the period of July 1, 2021 to June 30, 2022, Ship Counselors conducted 85 beneficiary assessment sessions with 70 consumers.

6. Aging & Disability Resource Center (ADRC)

Promote and increase public awareness of the Agency on Elderly Affairs/Aging and Disability Resource Center through media and outreach events as a valuable resource for older adults, people with disabilities and family caregivers.

AEA conducted eight outreach events throughout the island, coordinating with partner agencies at the following locations and events, and contacted 1,061 consumers: Senior Softball State Tourney, Kekaha Neighborhood Center Senior Group, Ho'omana Thrift Shop, Prince Albert Park for Kupuna

Park, Waimea Valley Landslide Outreach, SHIP Counselors, Tropic Care Outreach in Kilauea, and Aging in Hawai'i/Caregivers Surveys via email contact.

- 7. Client Satisfaction Surveys
 - a. Home-Delivered Meals
 - Surveys were distributed to 263 participants. Return rate is 45%, with 118 responses received.
 - 99% of the participants expressed satisfaction on the service provided.
 - More than half of the participants are receiving meals for over one year.
 - Almost all the participants are receiving 5 meals per week.
 - b. Legal Aid Services
 - Surveys were distributed to 197 participants. Return rate is 32%, with 63 responses received.
 - 91% of the participants expressed satisfaction on the service provided.
 - Most sought legal services are the preparation of living will, health care directives and power of attorney.
 - c. Transportation Services
 - Surveys were distributed to 66 participants. Return rate is 47%, with 31 responses received.
 - 100% of the participants expressed satisfaction on the service provided and they would recommend Kaua'i Bus to others.
 - Most of the participants use the bus for medical appointments and going to Adult Day Care.

IV. BUDGET

The program year for the Federal Title III B, Title III C, Title III D, Title III E and State Purchase of Service grants is from July 1, 2021 to June 30, 2022. Fiscal resources for this period were:

<u>Federal</u>	<u>FY 2022</u>
Title III B Support Services	\$183,996.00
Title III C-1 Nutrition, Congregate	128,551.00
Title III C-1 Administration	56,431.00
Title III C-2 Nutrition, Home Delivered Meals	115,013.00
Title III D Health Promotion	8,983.00
Title III E Caregiver Support Program	<u>71,335.00</u>
Title III/Federal Subtotal	\$564,309.00
RSVP	75,000.00
NSIP	<u>29,360.00</u>
Federal Total	\$668,669.00

<u>State</u>	
Adult Day Care	101,436.00
Case Management	44,607.00
Homemaker/Housekeeping	101,436.00
KC Transportation	87,912.00
Nutrition, Home Delivered Meals	259,696.00
Personal Care	81,147.00
Chore	0
Elder Abuse Prevention	22,610.00
Area Agency Administration	<u>75,136.00</u>
Kupuna Care/State Subtotal	\$773,980.00
SHIP	0
Healthy Aging-BCBH	0
Healthy Aging-EnhanceFitness	0
ADRC	169,115.00
Kupuna Caregiver Program	0
Long-Term Care Ombudsman	<u>0</u>
State Total	\$943,095.00
<u>County</u>	
County General Funds	<u>\$1,415,645.00</u>
County Total	\$1,415,645.00
TOTAL	\$3,027,409.00

V. ACCOMPLISHMENTS/EVALUATION (ADDRESSING RISE INITIATIVE PRINCIPLES)

A. Our Mobility

1. Provide transportation from one location to another, may involve a helpful driver pushing an older adult in a wheelchair to the vehicle, loading and unloading assistive devices into the vehicle and securing an older adult in the seat.

County Transportation Agency, contracted service provider, served 73 older adults providing 7,190 one-way trips.

A new service – assisted transportation started this fiscal year. This provides assistance and transportation, including, escort, to consumers with physical and cognitive difficulties using regular vehicular transportation. This is initially offered to assist consumers going for medical appointments only.

Regenerative Services, Kaua'i served 11 consumers with 185 one-way trips.

B. Our Home

1. Provide personal assistance to an older adult in the home with homemaker, personal care, respite, and/or chore services. Chore services assist consumers with heavy housework or yard work that may present a health or safety problem.

Two providers – BAYADA Home Health and Regenerative Living opted not to renew their contracts with AEA for the new fiscal year. Their services ended December 2021. For this fiscal year, Mastercare was contracted to provide all services and Regenerative Services, Kaua'i is contracted to provide homemaker and chore services only. Three caregivers were served respite services; 10 older adults with personal care services; 41 older adults with homemaker services and seven older adults with chore services.

Challenges faced by contractors providing in-home services:

- a. Mastercare's biggest challenge is staffing. They're having a really hard time to find people willing to work. They have implemented a pay raise and started quarterly bonuses for employees. They're slowly trying to figure out new things to entice people to come and work. Their biggest, biggest, biggest thing is staffing. They are so short staffed.
 - b. Regenerative Services Kaua'i report on their concierge services to kupuna on island such as homemaking chores and assisted transportation. They are currently staffed with only five employees servicing 26 kupuna. Their biggest challenge is not having enough staff to serve more seniors. Their biggest success is having the opportunity to provide a safe and clean-living environment to enable kupuna to live comfortably in their own homes and then seeing and hearing their gratitude. They provide transportation to their client's needed appointments. Regenerative Services Kaua'i started operations in October 2021 and the challenge is manpower shortage. One of the successes is the seniors enjoy the worker's companionship and talking story.
2. Coordinate the Fall Prevention and Wellness Program, a multi-agency coalition involving the Kaua'i Fire Department, American Medical Response and the Department of Health to ensure safety in homes, educate about falls prevention and educate older adults about available resources. There are a few pieces of equipment added to the inventory including car safety tools to help assistance with getting in and out of vehicles, blood pressure monitors, non-slip rugs, and commodes, transfer benches, grip tape, shower chairs, night lights, and bands for strengthening exercises to prevent falls.

For the period of July 1, 2021 through June 30, 2022:

- 129 homes were served
- 225 homes are on the waitlist to be visited

Falls Prevention Equipment installed/distributed:

Smoke Detectors	77	Night Lights	76
Grip Tape	11	Shower Grip Tape	6
Shower Chairs	56	Handrails	4
CO Detectors	2	Grabber Reacher	88
Commode/Safety Chairs	1	Rugs	90
Car Safety Tool	78	Blood Pressure Monitor	4
Bathtub Mat	52	Light Bulb	94
Potholders	90	Reacher grasper cane	3
Stair path light	26	Thera bands	37
Whistle	89		

It has been six years since the start of the program on April 1, 2016. As of June 30, 2022, eight hundred twenty-two (822) individuals were served assessing 677 homes for fall hazards.

During a Falls Prevention on-site visit with an elderly lady who lives alone, a gas leak was detected. Phone calls were made to report to gas company, to son who lives on the mainland, and to electric company due to insecure/dangerous lines.

C. Our Connections

1. Agency on Elderly Affairs (AEA) Associates provide person-centered approach to assist individuals in assessing their existing or anticipated long-term care needs; developing and implementing a plan for services, supports and care that is consistent with the individual's specific needs, goals and circumstances.

AEA Associates assisted with 5,716 phone calls from consumers inquiring about nutrition services, home and community-based services, concerns on health and wellness, and transportation. Associates provided 1,979 consumers with information and assistance.

2. AEA Associates provided outreach to elders in Waimea Valley affected by the landslide and distributed MREs, water jugs, information and referral packets.



Pictured above from left to right: County Councilman, Bill De Costa; Department of Parks & Recreation, Director Pat Porter; Jim & Katie Cassel; Agency on Elderly Affairs, Julie Kajiwaru; Brock De Costa; Agency on Elderly Affairs, Laurie-Jean Martin; and County Solid Waste Worker, Calvin Kajiwaru.

D. Our Money

1. Provide nutritious meals in a congregate setting and for frail elders who are homebound; and provide food distribution to meet food security needs of older adults.

The restaurant gift certificate program continued for congregate meal participants and senior center members until December 2021 while the centers were closed to the public. Ten-dollar gift certificates were purchased from the following restaurants: Mama Lucy in Lihu'e, Wongs in Hanapepe, Waipouli in Kapa'a, and Ishihara and Gina's in Waimea. The restaurant gift certificate program served 102 older adults providing 2,182 meals.

The Neighborhood Centers re-opened January 2022 and meals were served in congregate settings to 62 older adults providing 501 meals.

Kaua'i Economic Opportunity Inc. (KEO) is the contracted provider delivering home-delivered meals to eligible participants. Meals are placed inside coolers which are outside the doors for a contactless delivery. KEO served 302 older adults providing 46,874 meals.

Mom's Meals is the second provider of home delivered meals, which are ten special diet frozen meals shipped directly to the homes of eligible participants two times a month. Twenty older adults were served providing 2,058 meals.

From the American Rescue Plan funds, the following services were provided by service provider:

- a. Food security services:
 - i. Kaua'i Economic Opportunity, Inc served 26 older adults with prepared meals twice a week.

- ii. Nourish Kaua'i Ohana served seven adults with meal kit every week.
 - iii. Malama Kaua'i served 55 adults with fresh produce every other week.
 - b. Mental health counseling:
 - i. WorkLife, Child & Family Service, served eight older adults.
 - ii. YWCA served two younger consumers, below the age of 60 years.
- 2. The State Executive Office on Aging provided American Rescue Plan Act funding from the State Legislature for senior center programs which include exercise/physical fitness and recreation/leisure activities. One hundred twenty-five (125) older adults have participated in such activities.

E. Our Freedom

- 1. Provide legal assistance for older adult including but not limited to: legal advice, counseling, education, training, seminar, personal counseling, advance directives, power of attorney, health care power of attorney, deeds and leasehold agreements.

Legal Aid Society of Hawai'i, contracted service provider, assisted 350 older adults.

Managing and Staff Attorneys represented and assisted senior clients with housing matters and family matters including divorce, adoptions, name changes and a temporary restraining order for domestic violence. The pandemic continues to result in Legal Aid seeing more housing cases than in pre-pandemic times. Housing cases are more complex.

Paralegals assisted senior clients with social security matters including disability, retirement and overpayment issues; obtaining vital documents; assisted with Durable Powers of Attorney, Advance Health Care Directives, Simple Wills, Transfer on Death Deeds, and unemployment matters.

To keep staff and clients safe during the ongoing pandemic, the Legal Aid Kaua'i office continues not to accept unannounced visitors/walk-ins. They met with clients in office by appointment only and only as truly necessary, with protective measures as such wearing of masks and distancing in place.

F. Our Heart

- 1. Provide support for caregivers caring for frail elders with dementia. Kaua'i Adult Day Health Center has not fully re-opened since the pandemic. Due to the spacing and staff available to follow CDC and State guidelines, they were able to serve nine (9) participants daily.
- 2. Provide evidence-based health promotion programs related to the prevention and mitigation of the effects of chronic diseases; programs

regarding physical fitness and group exercises; including counseling for the prevention of negative health effects associated with social isolation.

a. Better Choices, Better Health

Conducted two Chronic Disease Self-Management Program (CDSMP) workshops via conference call in September for a period of six weeks and three participants completed.

b. EnhanceFitness

Kay Kuwamura, EnhanceFitness Master Trainer, reported on the following at the Agency on Elderly Affairs Advisory Committee Meeting on May 23, 2022:

“The EnhanceFitness program is an amazing evidence-based program designed specifically for our Kupuna. The program began in 2008 and is still going strong, however due to the COVID-19 pandemic, they’ve had to be creative by using virtual exercise classes. Exercise is the single most important thing that anyone can do at any age to make a positive impact on their life and health. This is especially true for Kupuna who deal with chronic health challenges and conditions. For example, many Kupuna are suffering with diabetes, arthritis, high blood pressure, heart disease, cancers, joint replacement, depression and anxiety to name a few. These are real health conditions that Kupuna face. Ninety-one percent of those 65 years and over have at least one of these chronic conditions, 77% have two or more. Seventy-five percent of our national health care expenditures are going towards these health and chronic conditions. Exercise has many benefits, the biggest of these is that we can prevent, postpone and improve these conditions. Exercise also increases muscle mass, improves bone density, lower’s blood pressure and improves mobility.

“Seniors 65 and older are the fastest growing population, soon to be the largest in the United States. Baby Boomers, those born between 1946-1964 make up the largest portion. Since January 1, 2011, 10 thousand people turn 65 every day, that’s 10 thousand a day from January 2011 to December 2030. By the end of the year 2030, the 65+ group will exceed those who are 18 years old and under. It’s estimated that \$117 billion per year in medical cost is contributed to inactivity, that’s across all age groups. Stan Michaels, who works for the State of Hawai’i Department of Health estimates that around 8,700 seniors are transported to emergency rooms for falls related injuries every year. This is just in the State of Hawai’i and contributes to about \$120 million on preventable health care cost. It’s important to have programs like EnhanceFitness that make a direct impact in the best way possible for Kupuna.

“We’re very thankful to have the support of Mayor Kawakami, the Agency on Elderly Affairs, and for the State and Federal funding. We’re one of the only programs who do not charge for the exercise classes because we

know seniors live on a fixed income. Donations are accepted and it goes right back into the program. The participants must sign up and register and get doctors approval to take part in the EnhanceFitness program because it's all evidence based. All the data is recorded, so it's not like a gym where they drop in when they feel like it, so we do ask them to come three days a week. We do talk about proper shoes and clothing and recommend which location is best suited for them. The instructors go through a very specific EnhanceFitness certification process, and they need to be nationally certified in fitness training , so not just anyone can come in and teach a class. Due to COVID, we had to go to a virtual exercise class, so it's a little bit more challenging to monitor participants than it would be if the classes were in person, we need to have someone like a caregiver or someone behind them to monitor them as well. These classes are safe and specifically designed for seniors.”

B. Service Utilization

1. Older Adult Consumers

Table 1. Utilization of Access Services				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Information and Assistance⁵	KAEA	1,979	6,000	\$526,769.11
Outreach⁵	KAEA	766	1,926	\$131,692.28
Case Management²	KAEA	126	582	\$77,728.54
Transportation²	Kaua'i Bus	73	7,190	\$107,850.00
Assisted Transportation²	Regenerative Kaua'i	11	185	\$6,705.00
Senior Center Program²	COK – Parks & Recreation	125	686	\$18,644.40

Table 2. Utilization of In-Home and Community-Based Services				
KUPUNA CARE SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Personal Care²	TOTAL	10	584.75	\$17,682.50
	BAYADA	8	318.75	\$9,562.50
	Mastercare	3	266	\$8,120.00
Homemaker²	TOTAL	41	2,516.5	\$79,003.00

	BAYADA	9	95.5	\$2,483.00
	Mastercare	4	154	\$ 4,626.00
	Regenerative Living	27	576	\$14,400.00
	Regenerative Kaua'i	31	1,691	\$57,494.00
Chore	Regenerative Kaua'i	7	127	\$5,715.00
Adult Day Care²	Kaua'i Adult Day Health Ctr	9	4,768	\$32,899.20
Exercise Physical Fitness⁹	KAEA	127	2,902	\$146,773.11

Table 3. Utilization of Nutrition Services				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Home Delivered Meals⁶	TOTAL	318	48,932	\$680,582.50
	KEO-Regular	302	46,874	\$644,517.50
	Mom's Meals	20	2,058	\$ 36,065.00
Congregate Meals¹	KEO	62	501	\$5,010.00
Restaurant Vouchers⁶	TOTAL	102	2,182	\$21,820.00
	Mama Lucy	33	724	\$7,240.00
	Wong's	22	448	\$4,480.00
	Ishihara	16	384	\$3,840.00
	Waipouli	19	422	\$4,220.00
	Gina's	13	204	\$2,040.00
Food Security¹⁰				
Prepared Meal	KEO	26	862	\$9,051.00
Fresh Produce	Malama Kaua'i	55	563	\$8,445.00
Meal Kit	Nourish Kaua'i	7	14	\$350.00

Table 4. Utilization of Legal Services				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Legal Assistance¹	Legal Aid Society of Hawai'i	350	1,501.40	\$69,324.00
Mental Health Counseling¹⁰				
Elderly	Child & Family Service-Worklife	8	89.5	\$16,110.00
<60 years old	YWCA	2	4	\$280.00

2. Caregivers

Table 5. National Family Caregiver Support Program (NFCSP) – Family Caregivers of Older Adults				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Counseling, Support Groups, Training¹	Alzheimer's Association	73	590	\$31,877.02
Respite Care¹	TOTAL	3	250.5	\$7,463.00
	BAYADA	1	39.5	\$ 1,185.00
	Mastercare	2	211	\$ 6,278.00
Kupuna Caregiver Program³	KADHC	5	669	\$46,830.00
Falls Prevention⁷	KAEA	129	1,336	\$20,493.13

Table 6. NFCSP – Grandparents or Relative Caregiver 55+ Service Utilization				
SERVICES		PERSONS SERVED (Unduplicated Count)	UNITS OF SERVICE	EXPENDITURES
Counseling, Support Groups, Training¹	Child & Family Service	10	16	\$3,735.87

Funding References for Tables 1-6:

¹Federal Title III Funded Service

²State Kupuna Care Funded Service

³State Kupuna Caregiver Program

⁴Federal Title III and State Kupuna Care Funded Service

⁵Federal Title III and County Funded Service

⁶Federal Title III, State Kupuna Care and County Funded Service

⁷Federal Supplemental services may include but are not limited to home modification, assistive technology, emergency response systems, and incontinence supplies.

⁸Federal Corporation for National and Community Service Senior Corps Grant

⁹County Funded

¹⁰American Rescue Plan Act Funded

N/A = Not Available