Shelters
For emergency shelter & support:
- [Kauai Economic Opportunity INC (KEO)](tel:8082454077)
- [YWCA](tel:8082455959)
- [Women in Need](tel:8082451996)
- Houseless Hawai'i residents who wish to shelter in place at a County campground, please call first to request a permit. [Call](tel:8082414460)

Renters
Moratorium on evictions: Evictions for failure to pay rents, leases, or other related charges, & rent increase are **prohibited** during this emergency.
- Public Housing, Section 8, USDA rural housing, or Low-Income Housing Tax Credits program are also eligible.
- After the moratorium ends, renters will be responsible for making payments.

For questions or legal advice, contact Legal Aid [Call](tel:18004994302).

Homeowners
Government-guaranteed mortgages such as FHA, USDA, VA, HUD Sec 184, [Fannie Mae](https://www.fanniemae.com) or [Freddie Mac](https://www.freddiemac.com), are eligible for interest & **penalty-free forbearance** (payments can be paused) for at least 6 months & up to one year.

Assistance
Families looking for information on housing assistance, please call 211 and contact:
- The [Hawai'i Rent Relief & Housing Assistance Program (RRHAP)](https://www.hihousinghelp.com) for assistance to Hawai'i residents with rent and mortgage payments. For updates, visit [www.hihousinghelp.com](http://www.hihousinghelp.com) or [Call](tel:211) or (808) 521-4357
- [Women in Need](https://www.sharon.winkauai@gmail.com) for emergency assistance and transitional housing opportunities. Email sharon.winkauai@gmail.com or call [Call](tel:8082451996)
- The Office of Hawaiian Affairs (OHA) offers [Emergency Assistance](https://www.hawaiiancouncil.org/kahiau) for Native Hawaiians. [Call](tel:8087844464) or visit [www.hawaiiancouncil.org/kahiau](http://www.hawaiiancouncil.org/kahiau)
- The Department of Hawaiian Home Lands (DHHL) offers an Emergency Rental Assistance. Visit [dhhl.hawaii.gov/covid-19/](http://dhhl.hawaii.gov/covid-19/)
- More information & other housing programs, contact the County Housing Agency [Call](tel:8082414444)
- To check eligibility for moratorium or forbearance, call:
  - HUD approved housing counselor [Call](tel:8005694287)
  - Hawaiian Community Assets, Inc. [Call](tel:8086322770)
  - [Legal Aid Society of Hawai'i](tel:18004994302)
  - Senior’s line [Call](tel:8085360011)

Service providers are willing to waive late fees & maintain service for those affected by the pandemic.
Contact each one directly to find out your options. Other assistance for eligible families:
- [Catholic Charities](https://www.catholiccharitiesusa.org) can help with costs such as rent, security deposit, or utilities. HOPE line [Call](tel:8082414673)
- [Temporary Assistance for Needy Families (TANF)](https://www.hawaii.gov/healthfamily/tanf) can provide monthly cash benefits. [Call](tel:18556431643)
- [Helping Hands Hawaii](https://www.helpinghandshawaii.org) offers an Emergency Assistance Program. [Call](tel:8084403835)
- The Low-Income Home Energy Assistance Program (LIHEAP) offers support with electric or gas bills. Contact KEO at [Call](tel:8082454077) or [keo@keoinc.org](mailto:keo@keoinc.org)