Most Asked Questions

1. **When are the tax due dates? (please note 1st or 2nd, 3rd, 4th installments and the dates, etc.)**
   - 1st Installment Due Date: August 20th
   - 2nd Installment Due Date: February 20th

2. **Is there a discount for early payment? If so, what is the Date and Discount Percentage for early payment?**
   - No.

3. **If you offer installments, is there a tax minimum to qualify for installments? Or is the installment offered no matter how much the bill is?**
   - No.

4. **Do you accept postmark as timely payment?**
   - Yes.

5. **If the due date falls on a Saturday or Sunday does the due date roll to the following business day as timely payment?**
   - Yes.

6. **What is the Penalty Percent and Interest for late payment?**
   - Penalties: One time penalty assessed at 10%
   - Interest: Interest assessed at 1% per month

7. **Is the bill required to be paid if the property is under protest/value being appealed with assessor? If so, what percentage of the bill should be paid?**
   - Yes. The full amount of Taxes must be paid on or before the due date(s).
   - If not, Penalty and Interest rates will apply.

8. **Do you accept electronic payments made by taxpayer (online payments by credit card, etc.)?**
   - Yes - You may pay your Real Property Taxes via Credit Card or ACH by visiting our website at [www.kauai.gov/paypropertytax](http://www.kauai.gov/paypropertytax) (Administrative Fees will apply)

9. **Where can I find information on prior year taxes and how much I paid?**
   - Please visit our website at [www.kauai.gov](http://www.kauai.gov)

10. **Do you accept electronic payments made by a third party (online payments by credit card, etc.)?**
    - No.
Most Asked Questions

11. **What are the tax rates for all your jurisdictions (ie. Fire districts, School, town, breakdown of each tax rate... etc)? please indicate the year you are referencing**
   
   N/A

12. **What is the physical address and mailing address for tax payments?**
   
   COUNTY OF KAUAI
   
   DEPARTMENT OF FINANCE
   
   REAL PROPERTY COLLECTION
   
   4444 RICE ST STE 463
   
   LIHUE HI 96766

13. **What are your hours of operation?**
   
   Monday through Friday (8:00 am to 4:00)
   
   Closed on Saturday, Sunday and State of HI Observed Holidays

14. **How can I make a payment?**
   
   Payments can be made online at [www.kauai.gov/paypropertytax](http://www.kauai.gov/paypropertytax),
   
   By mail, in person or at a drop box located outside the Kapule Building, at the
   
   Lihue Civic Center at 4444 Rice Street, Lihue, HI 96766
   
   Payable to: DIRECTOR OF FINANCE