

## Most Asked Questions

1. **When are the tax due dates? (please note 1<sup>st</sup> or 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> installments and the dates, etc.)**  
1<sup>st</sup> Installment Due Date: August 20<sup>th</sup>  
2<sup>nd</sup> Installment Due Date: February 20<sup>th</sup>
  
2. **Is there a discount for early payment? If so, what is the Date and Discount Percentage for early payment?**  
No.
  
3. **If you offer installments, is there a tax minimum to qualify for installments? Or is the installment offered no matter how much the bill is?**  
No.
  
4. **Do you accept postmark as timely payment?**  
Yes.
  
5. **If the due date falls on a Saturday or Sunday does the due date roll to the following business day as timely payment?**  
Yes.
  
6. **What is the Penalty Percent and Interest for late payment?**  
Penalty: One time penalty assessed at 10%  
Interest: Interest assessed at 1% per month
  
7. **Is the bill required to be paid if the property is under protest/value being appealed with assessor? If so, what percentage of the bill should be paid?**  
Yes. The full amount of Taxes must be paid on or before the due date(s).  
If not, Penalty and Interest rates will apply.
  
8. **Do you accept electronic payments made by taxpayer (online payments by credit card, etc.)?**  
Yes - You may pay your Real Property Taxes via Credit Card or ACH by visiting our website at [www.kauai.gov/paypropertytax](http://www.kauai.gov/paypropertytax) (Administrative Fees will apply)
  
9. **Where can I find information on prior year taxes and how much I paid?**  
Please visit our website at [www.kauai.gov](http://www.kauai.gov)
  
10. **Do you accept electronic payments made by a third party (online payments by credit card, etc.)?**  
No.

## Most Asked Questions

11. **What are the tax rates for all your jurisdictions (ie. Fire districts, School, town, breakdown of each tax rate... etc)? please indicate the year you are referencing**

N/A

12. **What is the physical address and mailing address for tax payments?**

COUNTY OF KAUAI  
DEPARTMENT OF FINANCE  
REAL PROPERTY COLLECTION  
4444 RICE ST STE 463  
LIHUE HI 96766

13. **What are your hours of operation?**

Monday through Friday (8:00 am to 4:00)  
Closed on Saturday, Sunday and State of HI Observed Holidays

14. **How can I make a payment?**

Payments can be made online at [www.kauai.gov/paypropertytax](http://www.kauai.gov/paypropertytax),  
By mail, in person or at a drop box located outside the Kapule Building, at the  
Lihue Civic Center at 4444 Rice Street, Lihue, HI 96766  
Payable to: DIRECTOR OF FINANCE