



*Water has no substitute...
Conserve it!*

Contact: Jonell S.T. Kaohelaulii
Information and Education Specialist
Office: (808) 245-5461
Mobile: (808) 755-5432
Email: jkaohelaulii@kauaiwater.org

News Release

For Immediate Release: February 10, 2019

Water conservation request issued for all DOW customers until further notice

LIHUE – The Department of Water (DOW) has issued a water conservation request for all customers until further notice, due to electrical power outages affecting multiple well sites and system functions, as a result of the recent weather conditions. The water conservation notice is in place as a precautionary measure and all customers are asked to limit water use to essential uses only; such as cooking, consumption and sanitation purposes, in order to avoid a full water service outage.

DOW personnel will continue to monitor and assess its water systems island wide, in an effort to maintain water services to all customers until electrical power and well site functions can be restored to normal.

Water conservation measures include refraining from car washing, turning off fixtures and appliance features that automatically draw water; such as automatic ice machines and outdoor irrigation systems, and using water wisely. Customers are asked to continue water conservation measures until DOW has lifted the conservation notice.

An update will be provided when new information becomes available. To monitor updates online, visit www.facebook.com/KauaiDOW.

###