



*Water has no substitute...  
Conserve it!*

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## **News Release**

For Immediate Release: February 11, 2019

### **11:45 a.m. DOW update - Water conservation request continues for DOW customers, Water service outage reported for Kapahi area**

LIHUE – Water conservation notice remains in place for all Department of Water (DOW) customers until further notice. Customers are asked to continue water conservation measures in an effort to maintain water services until electrical power, system repairs and well site functions can be restored to normal.

Additionally, a water service outage has been reported in the Kapahi area due to an electrical power outage affecting the well site and inaccessible road conditions. DOW crews are currently accessing the affected well site on foot and are working with officials to restore services as soon as possible. An update will be provided when new information becomes available.

Water conservation measures include limiting water use to essential uses only; such as cooking, drinking and sanitation purposes.

As DOW officials continue water system assessments island wide, customers are reminded that during and after severe weather conditions, DOW may shut off valves and isolate water tanks to reduce the risk of damage, conduct emergency repairs or to prevent water loss. Customers are advised to stay tuned to news reports, sign up for BlackBoard Connect CTY at [www.kauai.gov/KEMA](http://www.kauai.gov/KEMA) and to monitor water service announcements online at [www.facebook.com/KauaiDOW](http://www.facebook.com/KauaiDOW).

To report a water service emergency, please contact the Department of Water at 245-5444. For more information call the Department of Water at 245-5461.

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