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Department of Water
County of Kaua'i

Water has no substitute…
Conserve it!

News Release

For Immediate Release: March 12, 2019

Water service shutdown scheduled for Hanapepe area on March 19

HANAPEPE – The Department of Water (DOW) has scheduled a water service shutdown for customers located on a portion of Puolo Road; from Hanapēpē Road to Kaumuali'i Highway, including some customers located near the intersection of Puolo Road and Kaumuali'i Highway in Hanapepe. Water service will be turned off on Tuesday, March 19th from 9 p.m. to 5 a.m. on Wednesday, March. 20th, weather permitting, in order to tie-in a temporary 12-inch waterline to the existing system, as part of the Hanapēpē-Ele'ele Water Systems Improvements Project.

Customers located in the affected area are advised to prepare for the overnight service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a service shutdown.
- Customers are advised that when the water main is turned back on after a shutdown, air and or existing sediment may be mixed into the water causing it to appear white or discolored. This is normal and if it occurs, customers may flush water out from an outside hose bib until water is clear.
- To monitor water service updates online, visit www.facebook.com/KauaiDOW.

To receive water service announcements and emergency weather notifications by phone, text or email, sign for up the County's notification service via BlackBoard Connect CTY at www.kauai.gov/KEMA or call DOW at 245-5455.

For more information, please call the Department of Water at 245-5461.
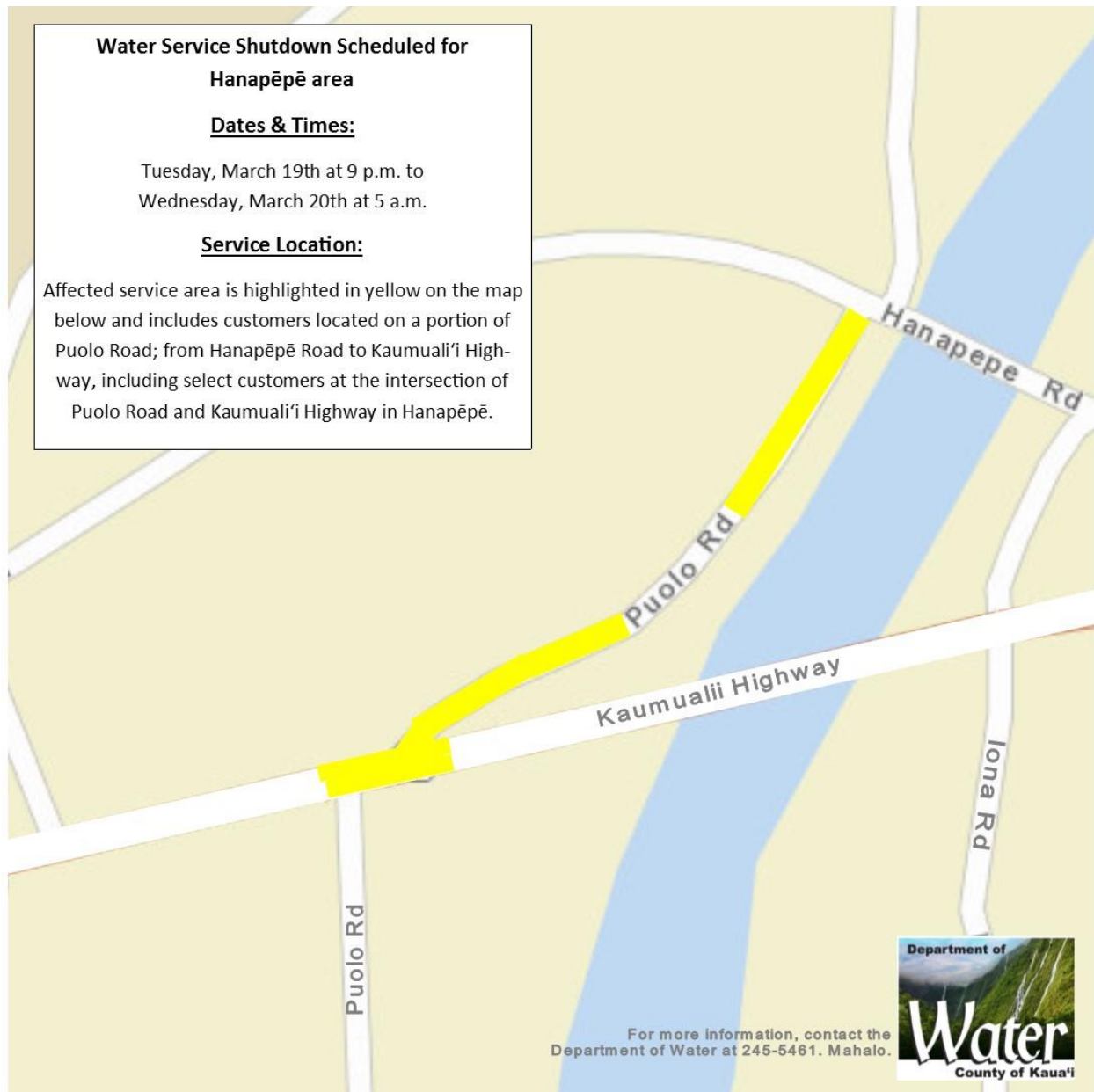
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Water Service Shutdown Scheduled for Hanapēpē area

Dates & Times:

Tuesday, March 19th at 9 p.m. to
Wednesday, March 20th at 5 a.m.

Service Location:

Affected service area is highlighted in yellow on the map below and includes customers located on a portion of Puolo Road; from Hanapēpē Road to Kaumualiʻi Highway, including select customers at the intersection of Puolo Road and Kaumualiʻi Highway in Hanapēpē.

Hanapepe Rd

Puolo Rd

Kaumualii Highway

Iona Rd

Puolo Rd

For more information, contact the Department of Water at 245-5461. Mahalo.

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County of Kauaʻi

The affected service area in Hanapēpē is highlighted in yellow on the map above.

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