



*Water has no substitute...Conserve it!*

Media Contact: Jonell S.T. Kaohelauii  
Information & Education Specialist  
Phone: 808- 245-5461  
Mobile: 808-755-5432  
Email: [jkaohelauii@kauaiwater.org](mailto:jkaohelauii@kauaiwater.org)

## News Release

For Immediate Release: March 14, 2019

### **Water service shutdown scheduled for a portion of Weke Road in Hanalei on March 21**

HANALEI – The Department of Water (DOW) announces a water service shutdown scheduled for customers located on a portion of Weke Road; from Pilikoa Street to the end of Weke Road, near Black Pot Beach in Hanalei on Thursday, March 21 from 10 a.m. to 4 p.m., weather permitting.

The water service shutdown is necessary in order to tie-in a new 8-inch waterline and conduct waterline improvements for the Hanalei water system.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a water service shutdown.

Customers are advised that when the water main is turned back on after a shutdown, air and or existing sediment may be mixed into the water causing it to appear white or discolored. This is normal and if it occurs, customers may flush water out from an outside hose bib until water is clear.

To monitor water service updates online, visit [www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW).

For more information please call the Department of Water at 245-5461.

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The affected service area on Weke Road in Hanalei, is highlighted in yellow on the map above.

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