



Water has no substitute...Conserve it!

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News Release

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Water conservation notice issued for Ele'ele customers until further notice

ELE'ELE – The Department of Water (DOW) has issued an immediate water conservation notice for Ele'ele customers, including the Port Allen harbor areas until further notice. Customers are advised to limit water use to essential needs only; such as drinking, cooking and sanitation purposes in order to avoid a full water service outage in the system.

During DOW's routine system assessments following severe weather conditions, crews discovered a damaged transmission line in the Ele'ele system. DOW crews are preparing to conduct emergency repairs to the damaged transmission line. When repairs are completed, the well sites will be able to replenish the storage tanks.

Customers should conserve water until the notice has been lifted. Conservation measures include refraining from recreational water use and turning off appliances and plumbing fixtures that automatically draw water; such as irrigation systems and ice machines.

An update will be provided as soon as new information is available. To monitor water service updates online, please visit www.facebook.com/KauaiDOW.

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