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News Release

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Water service shutdown scheduled for customers in Hanalei on Thursday, April 11

HANALEI – The Department of Water (DOW) announces a water service shutdown scheduled for customers located on a portion of Kūhiʻō Highway, between Waipa and Waikoko in Hanalei, on Thursday, April 11, from 9 a.m. to 2 p.m., weather permitting.

The water service shutdown is necessary in order to make final connections for the Waipa and Waikoko water lines to the Hanalei water system.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

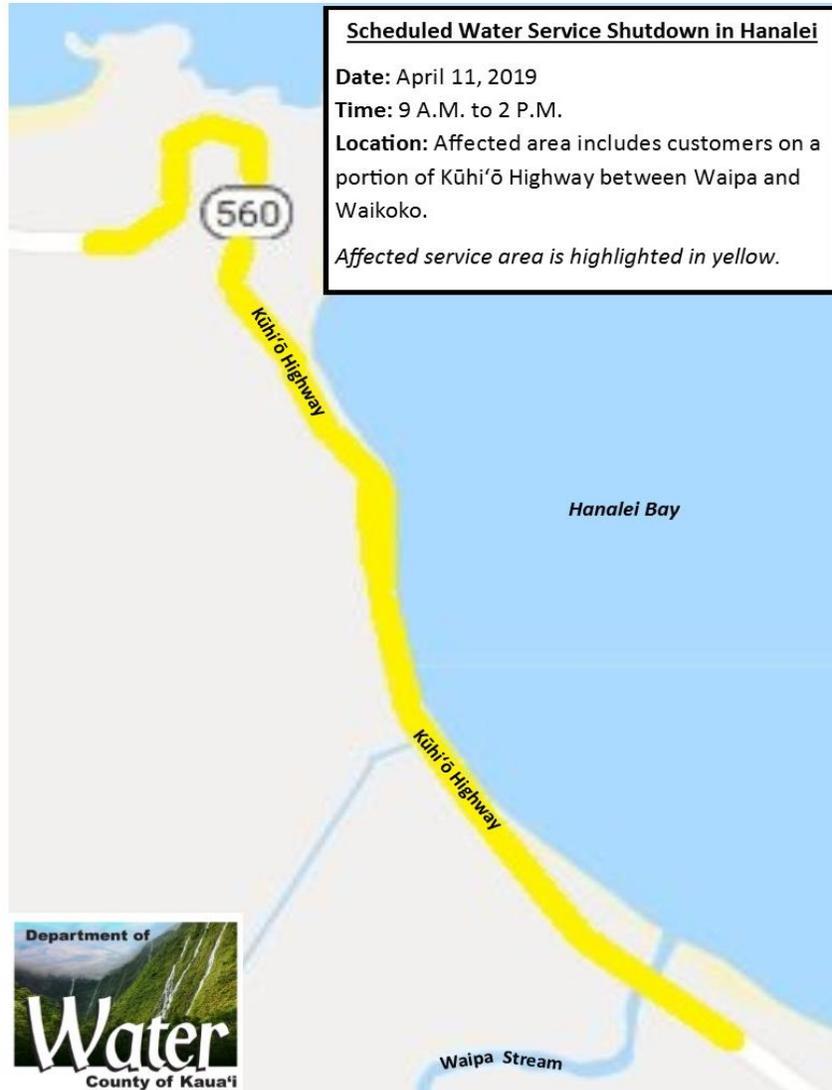
- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a water service shutdown.

Electronic message boards will be stationed along Kūhiʻō Highway between Waipa and Waikoko to remind customers of the scheduled water service shutdown.

Customers are advised that when the water main is turned back on after a shutdown, air and/or existing sediment may be mixed into the water causing it to appear white or milky. This is normal and if it occurs, customers may flush water out from an outside hose bib until water is clear.

For more information, please call the Department of Water at 245-5455.

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The affected service area is highlighted in yellow in the map above.

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