



Media Contact: Jason Fujinaka
Information Specialist I
Phone: 808- 245-5455
Mobile: 808-755-5432
Email: jfujinaka@kauaiwater.org

News Release

For Immediate Release: September 13, 2019

DOW announces billing services available on Friday, September 20th

LIHUE – The Department of Water (DOW) announces limited customer services on Friday, September 20, 2019 to accommodate its 16th Annual Make a Splash water education Festival.

In consideration of our valued customers, the DOW office will remain open during normal business hours from 8 a.m. to 4 p.m. and will be available for bill payments and billing services only. All other customer services will be unavailable until 1:30 p.m.

To report a water service issue on Friday, September 20th, customers may call 245-5444. To report a service issue after-hours, contact Police Dispatch at 241-1711.

The DOW apologizes for any inconvenience and thanks customers for their understanding and cooperation. The DOW will resume normal operations on Monday, September 23, 2019.

For more information, please call the Department of Water at 245-5461 or 245-5455.

###