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Water has no substitute...Conserve it!

News Release

For Immediate Release: September 22, 2020

Water service shutdown scheduled in Hanapepe Town on Sept. 29

HANAPEPE – The Department of Water (DOW) announces a water service shutdown for customers located on a portion of Hanapepe Road; between Ko Road and Hana Road, and includes approximately 4 customers on Kona Road in Hanapepe. Water service is scheduled to be turned off on Tuesday, September 29, 2020 from 8 a.m. to 4 p.m., weather permitting.

The 8-hour water service shutdown is necessary in order to connect the new 6-inch main line to the existing 12-inch main on Hanapepe Road and relocate 2 service meters as part of the Hanapepe-Ele'ele Water Systems Improvements Project.

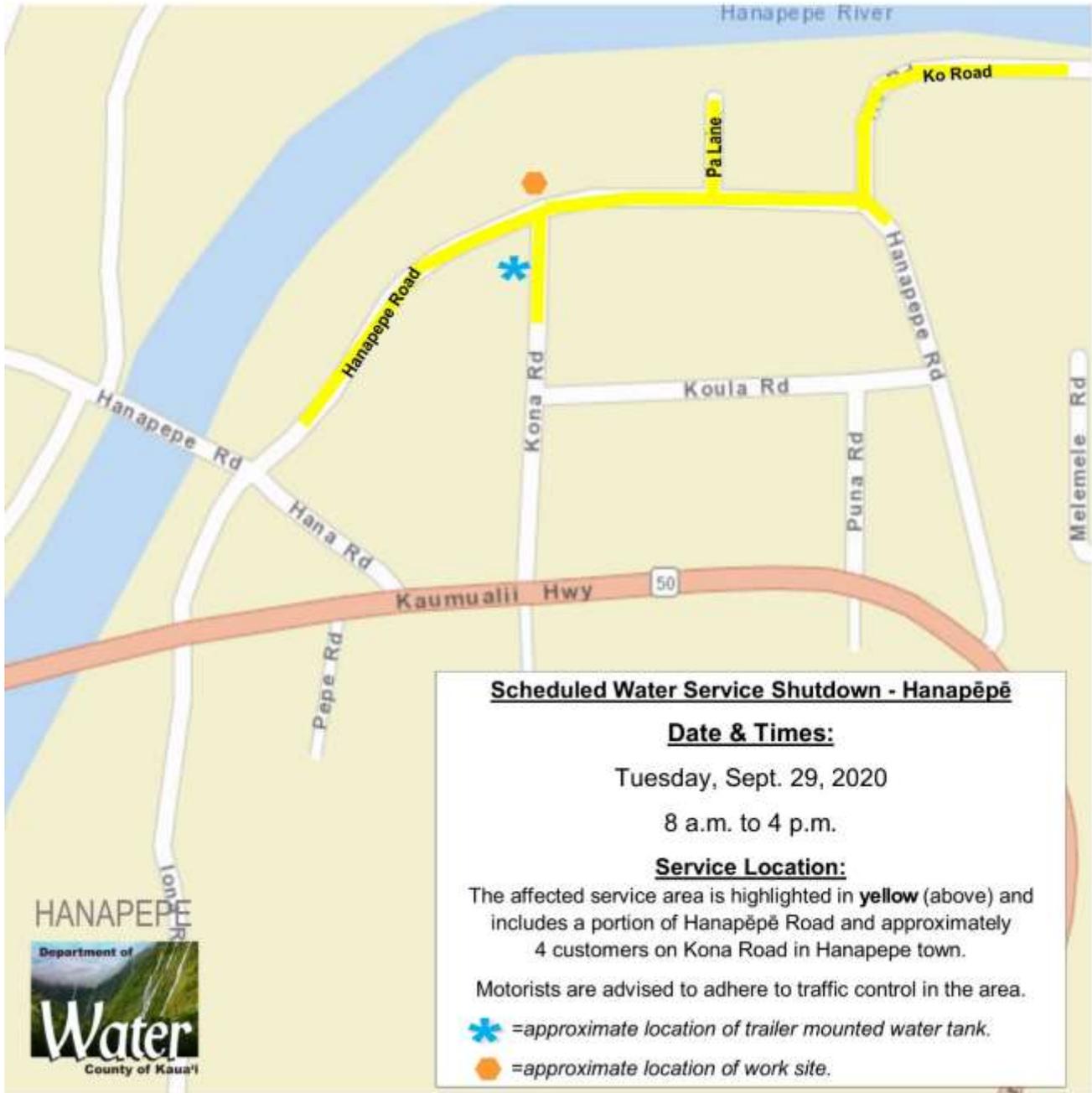
Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs until water service can be restored.
- Notify family, friends and neighbors of the scheduled shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan accordingly before and during a water service shutdown.
- To receive water service notifications, please sign-up for BlackBoard Connect CTY at www.kauai.gov/KEMA.

A trailer-mounted water tank containing potable water will be located near the intersection of Kona Road and Hanapepe Road. Customers must bring their own containers to fill-up if needed.

For more information please call the Department of Water at 245-5461 or to monitor water service updates online, please visit www.facebook.com/KauaiDOW.

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The affected service area in Hanapepe town is highlighted on the map above.

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