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Water has no substitute...Conserve it!

News Release

For Immediate Release: December 2, 2019

Water service shutdown reminder for Hanalei area on Dec. 3

HANALEI – The Department of Water (DOW) reminds Hanalei customers of the water service shutdown scheduled for approximately 15 customers located on a portion of Kūhiō Highway; between Malolo Street and the Hanalei River in Hanalei. Water services will be turned off on Tuesday, December 3, 2019 from 9 a.m. to 2 p.m., weather permitting.

The water service shutdown is necessary in order to allow contractor, Hawai'i Pacific Trenchless, Inc. to tie-in a new water service lateral onto the existing system.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a water service shutdown.
- To monitor updates online, visit www.facebook.com/KauaiDOW.

Customers scheduled to be affected were notified via door to door notices.

For more information, please contact the Department of Water at 245-5461.



Water service shutdown scheduled in Hanalei on December 3, 2019 from 9 a.m. to 2 p.m.
The affected service areas are highlighted in yellow on the map above.

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