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News Release

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DOW announces office closure on Wednesday, January 23, 2019, for Departmental training

LIHUE –The Department of Water (DOW) offices will be closed on Wednesday, January 23, 2019 in order to conduct a Departmental staff training.

In consideration of our valued customers, during the office closure bill payments will continue to be accepted at the DOW's payment drop box, located at 4398 Pua Loke Street in Lihue and will be limited to check and money order payments only.

To report a water service issue on January 23rd from 7:00 a.m. to 4:30 p.m. customers may call 245-5444. To report a service issue after-hours, contact Police Dispatch at 241-1711. All other DOW services will be unavailable during the scheduled closure. The DOW apologizes for any inconvenience and thanks customers for their understanding and cooperation.

The DOW will resume normal business hours and operations on Thursday, January 24, 2019. For more information, please call the Department of Water at 245-5455 or 245-5461.

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