



THE COUNTY OF KAUA'I

DEREK S. K. KAWAKAMI, MAYOR

MICHAEL A. DAHILIG, MANAGING DIRECTOR

News Release

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DEPARTMENT OF FINANCE
REIKO MATSUYAMA, DIRECTOR
Tel (808) 241-4200
Fax (808) 241-6529

Take-a-number system, express line offered at Motor Vehicle Registration office

LĪHU'E – The County's Motor Vehicle Registration office is piloting a take-a-number system to make vehicle registration transactions more efficient and comfortable for patrons. The MVR office has also set up an express lane for simpler transactions.

“The County of Kaua'i is in the people business, and we are working diligently and actively to ensure customers have a pleasant experience,” said Mayor Derek S. K. Kawakami.

Instead of standing in line, patrons may now take a ticket with a number which lets them know the order in which they will be served. Customers are welcome to take a seat in the lobby, and MVR tellers will call out numbers as they become available.

The express lane is for single transactions only, and is intended to help customers quickly.

The express lane is strictly limited to the following types of payments and services:

- Kaua'i Motor Vehicle Registration renewals (Current, or not more than one year delinquent)
- Duplicate registrations
- Sewer, landfill, and sludge payments
- Commercial refuse fees
- Tipping coupons
- Bus passes



- Notice of transfers

Customers with qualifying transactions need not take a number, and can proceed directly to the express lane.



Photo caption: Mayor Kawakami and Department of Finance cabinet members Reiko Matsuyama and Michelle Lizama inspect the new ticketing-numbering system at the Motor Vehicle Registration office.



Photo caption: Instead of standing in line, customers may now take a ticket with a number which lets them know the order in which they will be served.



Photo caption: Mayor Kawakami assists customers at the express line at the Motor Vehicle Registration office.

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