

TRANSPORTATION AGENCY

Annual Report for Fiscal Year Ending June 30, 2011

I. Mission Statement

To provide the Kaua'i community accessible transportation services with professionalism and the Aloha spirit.

II. Agency Goal

To operate a transit bus system that offers an alternative means of mobility for Kaua'i's rural community and a paratransit bus system that serves the elderly and persons with disabilities.

III. Program Description

a. Objectives

- To provide leadership and administrative support to effectively accomplish agency goals and responsibilities.
- To provide a safe and reliable transport from bus stop to bus stop and door to door by managing daily transit operations including personnel, fleet repair and maintenance, routes, schedules, dispatching and adhering to all Federal, State and County rules and regulations.
- To formulate fixed-route bus schedules by addressing community need.
- To manage independent mobility for transit dependent individuals by assessing travel needs and arranging travel requests and providing training on paratransit service.

b. Highlights

- Service Expansion

In February, the hours of bus service were increased to include Sunday service at the same levels provided by Saturday and Holiday service. The weekday service hours were also extended to include service through 10:30 pm.

- Park & Ride locations continue to provide bus riders a safe location to park their automobiles when utilizing the bus for the long distances they must travel each day. Two Park & Ride expansions occurred this year:

1. The Kalāheo Neighborhood Center Park & Ride location prompted a very successful collaborative effort between several County departments to pave the area known as the “mud bowl” located between the Neighborhood Center and the bus stop on Papalina Road. The Department of Public Works, Department of Parks & Recreation, and the County Attorney’s office all partnered together with the Transportation Agency to accomplish this endeavor.
2. The Anaina Hou complex in Kilauea was dedicated in May 2011, making this the sixth Park & Ride facility on the island. This feature is located on the same property as Kaua’i Miniature Golf, ¼-mile north of Kīlauea town.

- The Kaua’i Multi-Modal Land Transportation Plan project was initiated in May 2011, with Charlier Associates, Inc. awarded the one-year contract to provide an action plan for the future of transit, integrated with the different modes of transportation on Kaua’i.

- The cost of frequent rider bus passes increased on July 1, 2010:

Monthly Pass	\$25
6-Month Pass	\$120
12-Month Pass	\$240

- The initiative to encourage the use of public transit by County employees was continued this year in that they were able to ride the bus free of charge with a County ID. Employee participation in the program resulted in 5,773 trips.

- Construction continues at a number of bus stops to meet ADA requirements. The project has experienced some delays, but is slated to be completed by the end of 2011.

- The Northshore Lions Club completed the construction of two bus shelters in Kīlauea and Princeville. The County provided the materials for the shelters and worked with the community organization to provide the labor for the construction of the shelters.
- The Transit Advisory Committee advises the Transportation Agency in the planning, development, and implementation of an island-wide, integrated, and accessible transit bus system. Members are appointed by the Mayor and represent groups such as transit users, persons with disabilities, students, elderly, and individual and agency personnel working with these groups. The Transportation Agency gratefully acknowledges their participation in this capacity:

William Trugillo, Chair	Jo Manea	Caryn Sakahashi
Ed Nilson, Vice-Chair	Harold Matsunaga	Ben Sullivan
Elena Kaauwai	Ian Ross	Owen Tango

- Two (2) new vehicles were received in early 2010 through funding from Federal Transit Administration’s 5310 Program funding. Vehicles received were two Chevy cutaway, 14-seat vans that have replaced two vehicles from the fleet that were well beyond their useful life.

c. Activities

- Presentations on the agency’s services were made to various senior centers and disability groups around the island. In addition, the agency participated in First Hawaiian Bank’s Primetime Health Fair and Friendship House’s Annual Health Fair. The agency also participated in Wilcox Elementary School’s Career Day and provided a number of educational trips for preschool and elementary school students.
- The Kaua’i Bus once again participated in the Lihue Lights on Rice Street Parade during the holiday season, during which the new Hybrid bus was the featured “float”.

IV. Program Measures

	Transit Fixed-Route	Paratransit
Total Passenger Trips	536,801	67,994
Total Wheelchair Trips	247	6,981
Total Bicycle Trips	13,794	N/A
Average Unit Cost/Trip	\$5.67	\$29.85
Recovery Rate	17%	9%

Paratransit service provided 67,994 trips to the following programs:

Program	Trips	Active Riders
Kupuna Care Transportation Service	17,476	147
Demand-Response Transportation Service	26,188	446
Recreation Transportation Contract Service	7,983	218
Subscription Transportation Service	16,347	37

Kupuna Care Transportation Service

This service is provided to seniors, certified by the Agency on Elderly Affairs as requiring door through door service for a variety of trip purposes including medical appointments, dialysis treatment, essential shopping and day programs. Revenues are based on a contract agreement with the Agency on Elderly Affairs and client donations.

Demand-Response Transportation Service

This transportation service offers door to door or curb to curb service for seniors and certified ADA (Americans with Disabilities Act) riders who call ahead to reserve a time for being transported. Any and all trips requested including medical or agency appointments, employment, shopping, training, etc. are provided. Revenue collection is based on a per trip fare or monthly pass.

Recreation Transportation Contract Service

Transportation is provided for all nine senior centers island-wide to excursions, outreach and special events. Revenues are based on a contract agreement with the County Recreation Agency.

Subscription Transportation Service

This service is negotiated with social service agencies (Easter Seals) for their disabled clients to be transported to and from program sites. Routes are pre-determined by agency requests for program clients and a subscription per trip or monthly contract rate is charged.

V. Budget

Funding received in Fiscal Year ending June 30, 2011:

County General Fund	\$4,599,003
FTA Section 5317 Program (Disabled Community)	\$ 121,123
FTA Section 5311 Program (Rural Operations)	\$ 554,680
FTA Section 5310 Program (Elderly/Disabled)	\$ 80,000
FTA Section 5309 Program (Capital – multi-year)	\$1,772,133
TOTAL	\$7,126,939

(FTA = Federal Transit Administration)

Revenue sources for Fiscal Year ending June 30, 2011:

Contract Services	\$ 157,937
Farebox Revenues	\$ 335,406
Bus Passes	\$ 219,570
Donations	\$ 5,861
TOTAL	\$ 718,774

VII. HOLOHOLO 2020 INITIATIVES

The Transportation Agency is committed to serving as the primary agency in accomplishing these five initiatives (projects) by the year 2020. Project progress is summarized below:

- **Kē'ē Beach Shuttle Service (Project #6)**
The Transportation Agency, in partnership with the County Office of Economic Development, has been and continues to collaborate with the State Department of Land and Natural Resources to support and coordinate transit with the proposed Hā'ena State Park Master Plan shuttle plans currently being considered. We will continue to participate in the Master Plan development to ensure a successful integration with the Hā'ena shuttle system implemented upon plan completion.
- **Hybrid Buses with Increased Ridership (Project #35)**
The purchase of additional hybrid vehicles is included in the fleet replacement plan for each upcoming fiscal year. Additional grant funding to supplement this effort is also actively being pursued.
- **Increased Alternative Transportation (Project #36)**
The Kaua'i County Multi-Modal Land Transportation Plan was initiated in May 2011, and will provide a strategy and action plan for implementing changes that will achieve the short-term and long-term (20 year) goals for the integration of the existing and future transit, pedestrian, and walking facilities on the island.
- **All Sheltered Bus Stops (Project #37)**
The Transportation Agency has conducted an in-house preliminary assessment of existing bus stops to establish a prioritized list of the stops at which passenger shelters should be installed first. Community volunteers have notified the Agency of their interest in shelter construction, and will be contacted as each site is prepared for shelter installation. Shelter accessories, such as lighting, bike racks, and trash receptacles are also being included as space permits in each location.
- **Bus Service Expansion (Project #38)**
The Transportation Agency increased the hours of bus service in February 2011 to include Sunday service at the same levels provided by Saturday and Holiday service. Weekday service hours were also extended to include service through 10:30pm. The last buses leaving Līhu'e bound for Kekaha and Hanalei were expanded from 6:30pm departures to 9:30pm departures. The shuttles supporting service to areas beyond the main line routes were also extended to provide connections with the main line route. The implementation of additional fixed route service is assisting many riders who work in the evenings and on Sundays, as well as increasing transit options for the general public, particularly the youth, who participate in various weekend and evening activities around the island.