

Kaua'i Directory of Resources

Directory of local/state resources assisting with some of the most essential needs during the pandemic, including programs for everyone, from kupuna to keiki. Remember to check for updates on each program as benefits may expand or reduce anytime.



HOUSING

Loan services and landlords are encouraged to work with mortgage holders and renters affected by the COVID-19 emergency to find the best options.

Renters

Evictions for failure to pay rents, leases, or other related charges, and increasing of rent are **prohibited** during this emergency.

- From March 27 to August 31, Public Housing, Section 8, USDA rural housing, or Low Income Housing Tax Credits program are also eligible.
- After the moratorium ends, renters will be responsible for making payments.

Homeowners

Government-guaranteed mortgages such as FHA, USDA, VA, HUD Sec 184, [Fannie Mae](#), or [Freddie Mac](#), are eligible for interest and **penalty-free forbearance** (payments can be paused) for at least 6 months and up to one year.

Shelters

- [Kauai Economic Opportunity INC](#) (KEO) offers Emergency Shelter, ☎(808) 245-4077
- [YWCA](#) provides emergency shelter for people experiencing domestic or sexual violence. ☎(808) 245-5959
- [Women in Need](#) offers shelter & support for women & children. ☎(808) 2451-996
- Houseless Hawaii residents who wish to shelter in place at a County campground, please, call first ☎(808) 241-4460 for information and a required permit.

Assistance

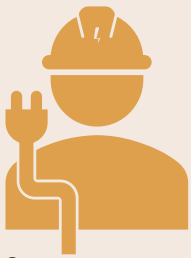
Low income families looking for support on housing and mortgage/rent payment, can contact:

- [Catholic Charities](#) ☎(808) 241-4673 for housing assistance.
- [Women in Need](#) & the County of Kauai offer emergency assistance. ☎(808) 2451-996 or email sharon.winkauai@gmail.com
- The Office of Hawaiian Affairs (OHA) offers [Emergency Assistance](#) for Native Hawaiians. ☎(808) 784-4464 or visit <https://www.hawaiiancouncil.org/kahiau>
- The Department of Hawaiian Home Lands (DHHL) offers an Emergency Rental Assistance Program. Visit <http://dhhl.hawaii.gov/covid-19/> or ☎211.
- ModestNeeds.org provides grants to assist those at risk for houselessness. ☎(844) 667-3776
- County Housing Agency ☎(808) 241-4444

To check eligibility for moratorium or forbearance, ☎(800) 569-4287 for a [HUD approved housing counselor](#) or contact:

- [Hawaiian Community Assets, Inc. - Anahola Branch](#) ☎(808) 632-2770
- [Legal Aid Society of Hawaii](#) ☎1(800) 499-4302. Senior's line ☎(808) 5360011





UTILITIES

Service providers are willing to waive late fees, maintain services, and set payment options **for those affected by the pandemic**. To find out the options, contact each provider directly:

- [Sewer](#) ☎ (808) 241-4082
- [Kauai Water Dept](#) ☎ (808) 245-5400
- [Kauai Island Utility Cooperative](#) (KIUC) ☎ (808) 246-4300
- [AmeriGas](#) ☎ 1(800) 263-74427
- [HawaiiGas](#) ☎ (808) 245-3301
- [Spectrum](#) ☎ (855) 273-7629
- [AT&T](#) ☎ 1(800) 288-2020
- [Verizon Wireless](#) ☎ (800) 922-0204

Assistance

Financial assistance programs for food, utilities, and other essentials for eligible families:

- [Temporary Assistance for Needy Families](#) (TANF) can provide monthly cash benefits. ☎ 1(855) 643-1643
- [Catholic Charities](#) provides utilities assistance. ☎ (808) 241-4673
- [Queen Liliuokalani Trust](#) provides kōkua through one-time emergency assistance for Native Hawaiian families who qualify. ☎ (808) 466-8102
- [Helping Hands Hawaii](#) offers an Emergency Assistance Program. ☎ (808) 440-3835
- The County of Kaua‘i & the Kaua‘i Economic Development Board (KEDB) offer the Home Energy Retrofit Savings (HERS) program for energy saving equipment to residents who have been impacted by the pandemic.
- The Low Income Home Energy Assistance Program (LIHEAP) offers support with electric or gas bills. Contact KEO at ☎ (808) 245-4077 or keo@keoinc.org



CHILDCARE & CHILDREN'S PROGRAMS

- The agency for childcare resources can help families looking for affordable childcare options. Contact **PATCH** (People Attentive to Children) at mkelley@patch-hi.org or ☎ (808) 246-0622
- The Institute for Native Pacific Education and Culture Help (**INPEACE**) supports families looking for childcare. Contact laciec@inpeace.org or ☎ (808) 245-0045
- [Child Care Connection Hawaii](#) offers subsidy programs for income eligible families. ☎ (808) 245-2193
- [The Boys & Girls Club of Kauai](#) offers a modified after-school program for youth. Contact Club Houses for more information: Kapaa ☎ (808) 821-4406; Lihue (808) 245-2210; & West Kauai ☎ (808) 320-8353.
- Visit the Executive Office on Early Learning's website for more resources for families with children: <http://sites.google.com/eoel.hawaii.gov/covid-19/home>

Other Programs

- The [Easter Seals Kauai](#)'s Early Intervention program supports the development of infants ages 0 to 3. ☎ (808) 245-7141
- [Queen Liliuokalani Trust](#): Social services for Native Hawaiian families. ☎ (808) 245-1873
- [Hale Opio](#): Case management for youth. ☎ (808) 245-2873
- [Keiki to Career](#): Information for parents and children. Visit their [FB page](#) or ☎ (808) 632-2005
- [Family Hui Hawaii](#): Peer-led parenting group for families with keiki, age 0-5. Visit their [FB page](#) or ☎ (808) 230-7112





FOOD ACCESS

Food resources are open to anyone experiencing food insecurity. **The availability of food services changes constantly, please contact the provider and check for eligibility before visiting any center.**

Food Emergency Meals & Pantries

This list includes some of the pantries, meals, and emergency food providers available for everyone facing food insecurity. **Availability of food services changes daily, PLEASE CALL FIRST.**

North

- St. William Church at Hanalei Colony Resort, Haena ☎(808) 346-2850
- St. William Church, Hanalei ☎(808) 346-2850
- Church of the Pacific, Princeville ☎(808) 826-6481
- North Shore Food Pantry, Kilauea. Anaina Hou Community Park ☎(970) 618-8889

East

- Anahola Beach Park, Anahola ☎(808) 8266481
- U-Turn for Christ, Anahola ☎(808) 778-4751
- Hale Ho'omalū, Kapaa ☎(808) 821-2520
- Kapaa Missionary Church ☎(808) 822-5594
- St. Catherine's, Kapaa ☎(808) 635-3722
- Kauai Lighthouse Outreach Center, Kapaa ☎(808) 631-1179

Central & South

- Kings Chapel, Hanamaulu ☎(808) 335-6845
- Hui O N Makuhine, Central coverage area ☎(808) 639-1070
- KEO, Lihue ☎(808) 245-4077
- Lihue Salvation Army ☎(808) 245-2571
- QLIC's Kīpuka Kaua'i, Lihue ☎(808) 245-1873
- St Raphael Church, Koloa ☎(808) 742-1955
- Kalaheo Missionary Church ☎(808) 332-9916
- Holy Cross/Sacred Heart, Kalaheo ☎(808) 651-9725

West

- King's Chapel, Eleele ☎(808) 335-6845
- Hanapepe Salvation Army ☎(808) 335-5441
- Nana's House, Waimea ☎(808) 338-0252
- Westside Christian Center AOG, Kekaha ☎(808) 643-7040

For the most UP TO DATE LIST, call Malama Kauai ☎(808) 828-0685 x23 or visit

www.malamakauai.org/mk/kauai-emergency-food-resources/

Community Resources

- [Hawaii Food Bank-Kauai Branch](#) ☎(808) 482-2224
- [Kauai Independent Food Bank](#) ☎(808) 246-3809
- Crossroads Christian Fellowship Church offers no-cost meals through their the [Nourish Kauai](#) program for families in need of assistance.
- [E Ola Mau Nau Leo O Kekaha](#) offers fish and food delivery in Kekaha. ☎(808) 346-7400
- [Early Head Start Program](#) provides lunches for children participating in their program. ☎(808) 245-5914
- Those in need of assistance feeding their pets, can contact [The Kauai Humane Society](#) ☎(808) 632-0610

Supplemental Resources

The CARES Act provides supplemental funding for nutrition programs, including:

- [Supplemental Nutrition Assistance Program](#), SNAP ☎(808) 274-3371
 - Check for the [Da Bux](#) for 50% discounts on qualifying local products
- [Supplemental Nutrition for Women Infants, and Children](#), WIC ☎(808) 241-3080
- [Public Assistance](#) ☎(855) 643-1643





FOOD ACCESS (Cont.)

For Keiki

- **Malama Kauai** offers
 - From July 20th to August 28th, free produce & dairy boxes from local farmers, once a week from 11:00 am until pau at Common Ground Kilauea (Mondays), Anahola Marketplace (Tuesdays), Lihue Convention Center (Wednesdays), Koloa Library (Thursdays), and Westside Christian AOG church, Kekaha (Fridays).
 - **Keiki CSA Box Program:** A free CSA Box Delivery for low-income residents facing barriers to transportation to get to pantries. Complete the [Intake Form ONLINE](#) or call for assistance.
 - For more information, call ☎(808) 828-0685
- **Keiki Feeding Program:** Saenz Ohana offers breakfast (7 to 8 am) & lunch (from 11:30 to 12:30) from Wednesday through Sunday at 4488 Hanalei Plantation Rd.
- **Pandemic Electronic Benefit Transfer (P-EBT):** Families with children who previously received free or reduced-price meals are eligible for a one-time payment for food assistance. Contact hi.pebt@dhs.hawaii.gov

For Kupuna

- **Malama Kauai** offers free CSA Box Delivery for low-income Kupunas with limited transportation. Complete the [Intake Form ONLINE](#) or ☎(808) 828-0685 x23
- The Agency of Elderly Affairs (AEA) provides assistance to seniors including the **Meals on Wheels** program. To be referred to a social worker, ☎(808) 241-4470
- **Kumano I Ke Ala in Waimea** offers meals every Friday from 5-6pm for seniors 65+. Email kumanoikeala@gmail.com
- **StayHomeKauai.com** offers assistance and food delivery to adults 65+ stayhomekauai@gmail.com
- **Our Kupuna** offers food & supplies delivery to adults 65+. ☎(808) 400-4506
- **The Kupuna Kare program** for food delivery is currently at capacity. Please stay tuned for updates from the Office of Economic Development. ☎(808) 241-4299
- Low-income seniors can apply for **Senior Farmers Market Nutrition Program vouchers** through Hawaii Food Bank (waitlist). ☎(808) 482-2224



FINANCIAL ASSISTANCE

Contact the Department of Labor and Industrial Relations (DLIR) to receive [support on eligibility](#) ☎(833) 901-2275

- Apply for Unemployment Compensation (UC) online <http://labor.hawaii.gov/ui/>
- Apply for Pandemic Unemployment Assistance (PUA) if self-employed or usually ineligible for UC. <http://pua.hawaii.gov>
- Communities from Oceania can call WAO (We Are Oceania) to receive assistance completing applications. Chuukese, Kosraean, & Marshallese language interpreters available. ☎(808) 762-5752.

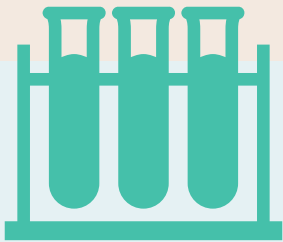
- **Family values @ Work** offers assistance & information about workers rights under the emergency response laws. ☎(414) 436-9536
- For information on available jobs, visit:
 - www.HawaiisHiring.com
 - <https://hi-employment.com/>
- For more information on economic resources, visit
 - <https://kauaiforward.com/>
 - <https://recoverynavigator.hawaii.gov/>



HEALTH CARE ACCESS

Those with no insurance or close to loss coverage, can call:

- **Med-QUEST:** Offers Medicaid and CHIP insurance for low income families. Submit the application online <https://medical.mybenefits.hawaii.gov2> or ☎ (800) 316-8005
- **We are Oceania** offers assistance with insurance applications for communities from Micronesia. ☎ (808) 294-1692 / 3601 / 0533 / 2861
- **HMSA's Online Care** offers affordable telehealth services for **anyone in Hawaii**, 18+ years old.
- **Ho'ola Lahui Hawai'i** offers affordable health services. ☎ (808) 240-0100
- The **Bayanihan Clinic** offers no-cost medical attention to those who lost their job due to the pandemic. To be referred, ☎ (808) 674 7624



COVID-19 & TESTING

If you believe you have been exposed or develop any symptoms, contact your doctor or primary care provider (PCP). Only a doctor can decide when a patient needs to be tested. **Symptoms** may include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell. Symptoms may look different among children, call their PCP if changes in the health and/or behavior of a child are noticed.

- Those who do not have a doctor, can contact
 - The Wilcox Respiratory Clinic for a Phone visit. ☎ (808) 2451504
 - **The Wilcox virtual Clinic** ☎ (808) 462-5430
 - Ho'ola Lahui Hawai'i: affordable care for uninsured individuals. ☎ (808) 240-0100
- Online screenings are also available at
 - The University of Hawaii, includes language access options. ☎ (808) 692-1060 or visit https://hawaii.virtriage.com/#/uh_covid19
 - The CDC's Coronavirus Self-Checker: visit <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html#>

Telehealth

Contact your doctors & insurance for **telehealth** appointments:

- **Kaiser Permanente** offers 24/7 advice lines, and online/phone appointments. ☎ (808) 246-5600
- **HMSA** will waive cost sharing & deductibles for fully insured commercial, Medicare Advantage, & QUEST Integration members who use telehealth visits. ☎ (808) 948-6079
- Call the **Pacific Basin Telehealth Resource Center** for more information. ☎ (808) 956-2514

Testing Sites

The following locations offer drive-up specimen collection for COVID-19 testing.

- Kaua'i Veterans Memorial Hospital ☎ (808) 338-9431
- Wilcox Medical Center, Lihu'e ☎ (808) 245-1100
- Kaua'i Medical Clinic, Kapa'a ☎ (808) 245-1100

Availability and hours subject to change, please call first



MENTAL & BEHAVIORAL HEALTH

If you or a loved one is experiencing emotional or mental health issues, **please** ☎️ 1(800) 753-6879 or text the word “ALOHA” to 741741 for support.

Additional no-cost mental health services for uninsured or underinsured community members:

- Mental Health Pro Bono offers care access through Hawaii Psychological Association telehealth services.
<https://hawaiipsychology.org/>
- DOH’s programs:
 - Child & adolescent mental health [services](#). Visit the [Kauai Family Guidance Center](#) or ☎️(808) 274-3883
 - Call [the Parent Line](#) for free & confidential support on child behavior & development. ☎️1(800) 816-1222
 - LGBTQ++ Information & support at the [Sexual and Gender Minorities \(SGM\) Resource Hub](#).
 - Adult mental health & case management, ☎️(808) 643-2643
 - Telepsychiatry & telepsychology, visit <https://hawaii.virtriage.com/#/uhtelepsych>
- [Suicide Prevention Resource Center](#) provides 24/7, free & confidential support for people in distress & resources for you or your loved ones, ☎️1(800) 273-8255
 - Options for Deaf & Hard of Hearing available.
- [Healthy mothers, healthy babies](#) offers virtual new parent support groups & telehealth lactation services. ☎️(808) 737-5805
- [Women in Need](#) (WIN) offers support for women & children with history of domestic violence, substance abuse, or incarceration. ☎️(808) 245-1996
- [YWCA](#): Case management and crisis intervention. Domestic Violence line ☎️(808) 245-6362 & Crisis line ☎️(808) 245-4144
- Virtual Family Assistance Center (VFAC) by the Red Cross. Visit www.redcross.org/VFAC or ☎️1(833) 492-0094 (toll-free)



KEY ONLINE RESOURCES

- Visit [Kūpa‘a Kaua‘i](#), for resources & inspirational stories in which our county pulls together into recovery. <https://kauaiforward.com/>
- Economic & Community Recovery Navigator for resources for business & residents recoverynavigator.hawaii.gov/
- Resources for Hawai‘i During the Pandemic, Senator Brian Schatz www.schatz.senate.gov/coronavirus
- Crowdsourced Hawaii COVID-19 Resources resilienthawaii.org/
- Legal Aid. COVID-19 Legal Help & Resources <https://www.legalaidhawaii.org/covid-19-legal-help.html>. Information also available in [Marshallese](#), [Chuukese](#), [Filipino](#) (Tagalog & Ilokano), & [Kosraean](#).
- Malama Kauai’s Local Food Connector <https://malamakauai.org/kauai-food-systems-resources/>
- Hawaii Children Action Network Interactive Map for COVID-19 Resources covid19.hawaii-can.org/
- Hawaii State Department of Health. COVID-19 information hawaiicovid19.com/
- Kauai Emergency Management Agency (KEMA) www.kauai.gov/COVID-19

Call ☎️ 211 - [Aloha United Way](#) (AUW) for more information on food, shelter, financial assistance, parenting support, elderly care, disability services, & more. If your questions can’t be answered by AUW, please call KEMA ☎️ (808) 241-1800

Disclaimer: Benefits and services available continue to change. This information is accurate as of 08/03/2020.

For the most up-to-date version, please visit www.kauai.gov/covid-19