

KAUA'I COUNTY POLICE COMMISSION
***Guidelines for Filing a Complaint**

1. All complaints against the conduct of an Officer(s) and/or department shall be in writing and on a form prescribed by the Police Commission.
2. All complaints must be notarized.
3. All complaints must be filed within thirty (30) calendar days from occurrence. Charges filed thirty (30) calendar days after occurrence shall not be investigated unless the Police Commission finds good cause for an extension of time. In any event, the Police Commission CANNOT consider any complaints filed more than 180 calendar days from occurrence.
4. If the complaint is not on proper form or if complainant fails to have complaint notarized, such complaint shall be considered incomplete and will be returned to the complainant. It is the responsibility of the complainant to timely file a complete complaint. The Commission shall not consider improperly submitted complaints.
5. The complaint shall be considered filed when personally delivered or mailed to:

Commission Secretary
County of Kaua'i
Police Commission
4444 Rice Street, Piikoi Building Suite 300
Līhu'e, Hawai'i 96766

The Commission's secretary shall note the date the complaint is received by the department on the first page of the complaint. In cases where the complaint is delivered by mail, the post-mark on the envelope shall be used as a receipt date of the complaint.

6. All complaints are considered CONFIDENTIAL and will be discussed at the next available regular Police Commission meeting in executive session. The secretary of the Commission will provide a case number assigned to the complaint to the complainant.
7. The Chair of the Kaua'i Police Commission shall provide written acknowledgement and status of the complaint to the complainant once the Commission has taken action on the complaint. A case number will be provided to the complainant. Complainant should direct all written communication to the Commission's secretary or direct any oral discussion about the case to the Commission at an office meeting of the Kaua'i Police Commission. The complainant should not contact individual commissioners outside of the official Commission meeting.
8. FOR FURTHER DETAIL, THE COMPLAINANT SHOULD CONSULT WITH THE COMPLETE POLICE COMMISSION RULES. THESE GUIDELINES ARE TO BE USED ONLY AS A GUIDELINE FOR THE COMPLAINANT.

