FIRE COMMISSION



GARY PACHECO, CHAIR TREVOR FORD, VICE CHAIR LORI ALMARZA, COMMISSIONER

JEFF MURRAY, COMMISSIONER

RODNEY YAMA, COMMISSIONER

VACANT, COMMISSIONER

VACANT

Meetings of the Fire Commission will be conducted as follows until further notice:

- Meetings will be publicly noticed pursuant to HRS Chapter 92.
- Minutes of the meeting will be completed pursuant to HRS Chapter 92 and posted to the Commission's website upon completion and approval.

Public Comments and Testimony:

- Written testimony will be accepted for any agenda item herein.
 - Written testimony indicating your 1) name or pseudonym, and if applicable, your position/title and organization you are representing, 2) the agenda item that you are providing comment on, and 3) contact information (telephone number and email address), may be submitted to loyama@kauai.gov or mailed to the Fire Commission, c/o Office of Boards and Commission, 4444 Rice Street, Suite 300, Lihue, Hawaii 96766.
 - Written testimony received by the Fire Commission at least 24 hours prior to the meeting will be distributed to all Fire Commissioners prior to the meeting.
- Oral testimony will be taken during the public testimony portion of the meeting inperson at the public meeting.

 - Per the Fire Commission and Chair's practice, there is a three-minute time limit per testifier per agenda item.
 - Individuals who have not registered to provide testimony will be given an opportunity to speak on an agenda item following speakers who have registered.

SPECIAL ASSISTANCE

IF YOU NEED AN AUXILIARY AID/SERVICE, OTHER ACCOMMODATION DUE TO A DISABILITY, OR AN INTERPRETER FOR NON-ENGLISH SPEAKING PERSONS PLEASE CONTACT THE OFFICE OF BOARDS AND COMMISSIONS AT (808) 241-4917 OR ADAVIS@KAUAI.GOV AS SOON AS POSSIBLE. REQUESTS MADE AS EARLY AS POSSIBLE WILL ALLOW ADEQUATE TIME TO FULFILL YOUR REQUEST. UPON REQUEST, THIS NOTICE IS AVAILABLE IN ALTERNATIVE FORMATS SUCH AS LARGE PRINT, BRAILLE, OR ELECTRONIC COPY.

REGULAR MONTHLY FIRE COMMISSION MEETING NOTICE AND AGENDA

Tuesday September 16, 2025
2:00 p.m. or shortly thereafter
Lihu'e Civic Center, Moikeha Building Meeting Room 2A-2B

4444 Rice Street, Lihu'e, Kaua'i, Hawai'i

SOUNTY OF KAUAT

MEETING CALLED TO ORDER

ROLL CALL TO ASCERTAIN QUORUM

APPROVAL OF AGENDA

CHAIR'S ANNOUNCEMENT

 Next Regular Monthly Meeting: 2:00 p.m., Tuesday, October 21, 2025, at the Lihu'e Civic Center, Moikeha Building Meeting Room 2A-2B 4444 Rice Street, Lihu'e, Kaua'i, Hawai'i

PUBLIC TESTIMONY ON ANY AGENDA ITEMS

Oral testimony will be taken at any time during the meeting.

APPROVAL OF MINUTES

June 17, 2025, Open Session Meeting Minutes

FIRST RESPONDER RECOGNITION

CHIEF'S MONTHLY JUNE/JULY BUREAU REPORTS SUMMARY

CHIEF'S MONTHLY AUGUST BUREAU REPORTS AND PERTINENT UPDATES

- a) Update on Kaua'i Fire and Ocean Safety, including updates on Partnerships, Resources Highlights, and Wildfire/Council
- b) Administrative Bureau Update, including updates on the budget, staffing, overtime report, facilities, and fleet
- c) Fire Operations Bureau Update, including statistics on calls for service and brief description of some of the incidents responded to
- d) Fire Prevention Bureau Update, including monthly statistics
- e) Fire Training Bureau Update, including monthly statistics
- f) Ocean Safety Bureau Update, including monthly statistics and bureau highlights
- g) Update on Fire Chief Gibson's progress regarding the Goals and Objectives for FY 2025-2026

EXECUTIVE SESSION (CLOSED TO PUBLIC)

Pursuant to Hawai'i Revised Statutes, ("H.R.S.") §92-7(a), the Commission may, when deemed necessary, hold an Executive Session on any agenda item without written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a).

ADJOURNMENT

cc: Deputy County Attorney Jenna Tatsey Fire Chief Michael Gibson



COUNTY OF KAUA'I

Minutes of Meeting OPEN SESSION

Board/Commission:		Kaua'i Fire Commission	Meeting Date:	June 17, 2025			
Location		e Civic Center, Moikeha Building Meeting Room 2A-2B Start of Meeting: 2:03 p.m. En Rice Street, Lihu'e, Kaua'i, Hawai'i		End of Meeting: 2:18 p.m.			
Present	Chair Gary Pacheco (arrived for meeting at 2:03 p.m.), Commissioners: Lori Almarza, Jeff Murray and Rodney Yama Also present: Boards & Commissions Office Staff: Support Clerk Lisa Oyama; Administrator Ellen Ching; Office of the County Attorney: Deputy County Attorney Jenna Tatsey						
Excused	Vice Chair Trevor Ford						
Absent							

SUBJECT	DISCUSSION	ACTION
Meeting Called to	Chair Pacheco called the Fire Commission May 20, 2025, meeting to order at 2:03 p.m. A	Quorum was established with
Order/Roll Call to	roll call ensued that quorum was established, four (4) Commissioners were present to	four (4) Commissioners
ascertain quorum	conduct business.	present.
Approval of Agenda	Chair Pacheco called for a motion to approve the agenda as circulated.	Commissioner Almarza moved to approve the June 17, 2025, agenda. Commissioner Murray seconded the motion. Hearing no objections, motion carried
		4:0.
Chair's Announcements	Next Regular Monthly Meeting will be 2:00 p.m., Tuesday, June 17, 2025, at the: Līhu'e Civic Center, Moikeha Building Meeting Room 2A-2B 4444 Rice Street, Līhu'e, Kaua'i, Hawai'i 96766	
Public Testimony	Chair Pacheco called for public testimony. No public testimony was received. Ms. Ching stated for the record that there is no one in the audience therefore it would not be necessary for Chair Pacheco to call for public testimony on each agenda item.	

SUBJECT	DISCUSSION	ACTION
Approval of	Chair Pacheco called for a motion to amend or approve the minutes of the May 20, 2025,	Commissioner Almarza
Minutes	meeting.	moved to approve the
		minutes of the May 20, 2025,
		meeting minutes as
		circulated. Commissioner
		Yama seconded the motion.
		Hearing no objections, motion
		carried. 4:0.
Chief's Monthly	a) Update on Kaua'i Fire and Ocean Safety, including updates on Partnerships,	
Bureau Reports and	Resources Highlights, and Wildfire/Council	
Updates for MAY 2025	 b) Administrative Bureau Update, including updates on the budget, staffing, overtime report, facilities, and fleet 	
2023	 c) Fire Operations Bureau Update, including statistics on calls for service and brief description of some of the incidents responded to d) Fire Prevention Bureau Update, including monthly statistics e) Fire Training Bureau Update, including monthly statistics f) Ocean Safety Bureau Update, including monthly statistics and bureau highlights g) Update on Fire Chief Gibson's progress regarding the Goals and Objectives for FY 2024-2025 	
	Deputy Fire Chief Roger Mills filling in for Fire Chief Michael Gibson.	
	Fire and Ocean Safety 2 residential structure fires, one in Princeville and one in Hanamā'ulu. Both appeared to be incendiary. One suspect was arrested in connection with the Princeville fire incident. The Hanamā'ulu structure fire is still being investigated by KPD. Two brush fires, one in Koke'e and one at Ninini Point by the airport.	Commissioner Yama moved to receive the Chief's Monthly Reports. Commissioner Murray seconded the motion. Hearing no objections, motion passes. 4:0.

KFC Open Session Minutes Of June 17, 2025, Meeting

SUBJECT	DISCUSSION	ACTION
BUSINESS	KFC 2025-3	No action taken
	Discussion and decision making on Fire Chief Michael Gibson's Fiscal Year Performance	
	Evaluation Report for the period of July 1, 2024 – June 30, 2025.	
ADJOURNMENT	Chair Pacheco called for a motion to adjourn the meeting.	Commissioner Almarza moved to adjourn. Commissioner Murray seconded the motion. Hearing
		no objections, the meeting was adjourned at 2:18 p.m. 4:0.

Submitted by: _	<i>Lisa Oyama</i> Lisa Oyama, Commission Support Clerk	Reviewed and Approved by:	Gary Pacheco, Chair	
	s circulated (date of meeting approved). with amendments.			

KFC Open Session Minutes Of June 17, 2025, Meeting



KAUA'I FIRE DEPARTMENT COUNTY OF KAUA'I

Kahea Mauliola Continuum of Care

PLEASE JOIN US IN HONORING OUR COMMUNITY IN RECOGNIZING THEIR ACHIEVEMENTS

Ocean Safety Bureau Junior Lifeguard Interns & Instructors

Interns
Kahelelani Brede
Fayliz Domingues
Jai Domingues
Kalia McLean
Isabella Ranis
Koa Rine

Instructors
Captain Kaleo Lopez
Lieutenant Kleve Zarbaugh
Lieutenant Eric Pereza
OSO II Micah Nobriga-Ferris

Recognition & Commendation
Fire Commission Meeting
Līhu'e Civic Center, Moikeha Meeting Room 2A/B
Tuesday, September 16, 2025
2:00 p.m.

No RSVP Necessary For additional information Call or email Soncy Tamashiro @ (808) 241-4975 or <u>stamashiro@kauai.gov</u>



FIRE CHIEF REPORT to the FIRE COMMISSION



Reporting Month: August 2025

Submitted by Office of the Fire Chief



KAUAIFIREAND OCEANSAFETY

VISION MISSION

KAUA'IFIREDEPARTMENT CREATESASAFERCOMMUNITYBYCONTINUALLYSTRIVINGFOR EXCELLENCEIN PREVENTION & EMERGENCYRESPONSE

TO PRESERVE AND PROTECT LIFE, PROPERTY, AND THE ENVIRONMENT OF KAUA'I COUNTY FROM ALL HAZARDS AND EMERGENCIES

Fire and Ocean Safety	Partnerships	Resource Updates
 Significant Incidents Hale Opio End of Summer Bash – 8/2 Promotions: Captain Pomroy, FF III Pope, FF II Watts (Hazmat) – (Terrazas Ret) July '25 Tsunami After Action Review 8/21 Recruit Class 34 – Graduation Aug 22nd HFCA Training & Business Conf - Maui 	 Overview of new KFD Tech – 8/1 Firefighter II Transfer Process – 8/1 Traffic Calming Test – Civil Engineer – 8/8 ARFF MOU Review – 8/7 HFFA – DAT Policy Discussion – 8/7 Lihue Business Association – 8/28 HFFA – Electrical Safety Class 	 Pending Delivery: (2) Fire Engines: April 2026 (3) Brush Trucks: February 2026 (2) Water Tenders: 2025, and 2026 (3) Type V Brush Trucks: Late '26 (1) Rescue Vehicle: Late '26 (1) Highwater Rescue Vehicle: Feb '26
Wildfire / Weather	Council	

- Plantation Camp WUI Codes
- Monthly WFLC-West Strategy Zoom Meeting 8/20
- Meet with Hawai'i DOT Fire Break Efforts 8/22
- Fire Weather Watch -8/1-8/3 (7/31)

- State Fire Council Quarterly Meeting 8/11
- Council Appearance RTI Indemnification 8/13
- Hawaii Fire Chiefs Assoc. Quarterly Mtg 8/19
- Council Appearance WUI Plantation Camps 8/20
- Council Appearance WUI Plantation Camps 8/27

ADMINISTRATIVE BUREAU

Variance

-26.66%

-9.79%

0.75%

48.06%

-13.88%

182,758.07

111,556.30

27,367.91

23,883.51

345,565.79

				PARTMENTFINANCIAL ENT for AUGUST 2025							
Description		Budget		YTD Expenses	Expended		FY23-24	Variance			
Payroll Admin	\$	2,593,715.00	\$	238,129.42	9%	\$	134,776.35	76.68%			
Payroll Fire Ops	\$	27,647,278.00	\$	2,111,251.13	8%	\$	1,256,816.35	67.98%			
Payroll Prevention	\$	1,108,492.00	\$	59,609.06	5%	\$	44,756.03	33.19%			
Payroll Training	\$	1,296,533.00	\$	115,682.87	9%	\$	53,825.75	114.92%			
Payroll OSB	\$	7,789,050.00	\$	577,852.48	7%	\$	419,483.30	37.75%			
PAYROLLSUBTOTAL	\$	40,435,068.00	\$	3,102,524.96	8%	\$	1,909,657.78	62.46%			
Operating Admin	\$	897,562.00	\$	6,302.48	1%	\$	5,658.72	11.38%			
Operating Fire Ops	\$	11,064,325.00	\$	4,161,838.80	38%	\$	1,456,564.73	185.73%			
Operating Prevention	\$	64,129.00	\$	697.44	1%	\$	1,980.35	-64.78%			
Operating Training	\$	306,303.00	\$	15,169.31	5%	\$	13,392.44	13.27%			
Operating OSB	\$	781,534.00	\$	251,917.74	32%	\$	3,451.29	7199.23%			
OPERATINGSUBTOTAL	\$	13,113,853.00	\$	4,435,925.77	34%	\$	1,481,047.53	199.51%			
GRANDTOTAL	\$	53,548,921.00	\$	7,538,450.73	14%	\$	3,390, 705.31	122.33%			
				OVERTIMATE DEPORT							
				OVERTIMEREPORT							
OVERTIMETY	OVERTIMETYPE Monthly Cost YTD FY23-24 YTD Cost Cost %										

Regular

Rank for Rank

Scheduled

Training

TOTAL

\$

134,034.88

100,634.60

27,573.89

35,362.46

297,605.83

Cost

134,034.88

100,634.60

27,573.89

35,362.46

297,605.83

\$

\$

\$

\$

	STAFFING						
Description	Vacancies	Total Authorized	Notes				
Administration	0	13					
Operations	4	132					
Prevention	0	4					
Training	0	3					
Ocean Safety FT	0	67					
Ocean Safety ST	1	6					
TOTAL	5	225					

FACILITIES					
Description		Exceptions			
Fire Stations Kapa'a Rebuild		Kapa'a Rebuild			
Administration		Need new floor covering - FY26 Approved			
Training		Class A Burn Containers			
Air Operations		Architect is design/plans/permitting 12/25 Comp.			
Towers		4 Towers on Order			
Utility		Fire Mechanics/ Repair Facility Needed			

FLEET UPDATE						
Description	Notes					
Engines	All Mission Capable + 2 Reserve Engines (down 1)					
Trucks	All Mission Capable + 1 Reserve Trucks (down 2)					
Watercraft	All Mission Capable					
Admin/Staff	All Mission Capable					

Description	2025 Aug	2024 Aug	Variance	2025 YTD Total	2024 YTD Total	Variance
Brush Fire	27	31	-12.90%	229	218	5.05%
Crop Fire	2	1	100.00%	8	9	-11.11%
Electrical Rescue	1	0	100.00%	1	0	100.00%
EMS	393	394	-0.25%	3202	3350	-4.42%
Extrication Rescue	1	0	100.00%	12	22	-45.45%
False Call	16	21	-23.81%	137	132	3.79%
Good Intent	102	99	3.03%	789	707	11.60%
Hazardous Condition	9	7	28.57%	49	32	53.13%
Other	0	0	0.00%	0	1	-100.00%
Rescue/EMS Standby	2	4	-50.00%	33	27	22.22%
Ruptures/Explosion	0	0	0.00%	0	3	-100.00%
Search for Lost Person	2	12	-83.33%	52	54	-3.70%
Service Call	31	57	-45.61%	255	427	-40.28%
Severe Weather	0	0	0.00%	1	4	-75.00%
Structure Fire	6	3	100.00%	49	65	-24.62%
Type Not Specified	4	3	33.33%	30	24	25.00%
Vehicle Fire	2	4	-50.00%	41	40	2.50%
WaterRescue	6	2	200.00%	25	29	-13.79%
Totals	604	638	-5.33%	4913	5144	-4.49%

OPERATIONS HIGHLIGHTS

Fires:

- #4390: Aliamanu E8/T8, E2/T2, R3, Tanker1, ARFF, BC 1 acre brushfire extinguished by fire personnel.
- #4395: Kalāheo E5/T5, E6.T6, T3, BC, R3 Vacant 2 story commercial building Fire extinguished by fire personnel.
- #4407: Hokuahale E8/T8, E2/T2, R3, BC, Tanker1, Air1/2 3-acre brushfire extinguished by fire personnel.
- #4557: Kokee E7/T7, R3, Air1, DOFAW 100' X 100' forest fire extinguished by fire personnel.
- #4577: Royal Sonesta E3, R3, E2/T2, T3, E5/T5, BC Laundry room fire extinguished by fire personnel.
- #4666: Ahukini E3, R3, T3, ARFF ¼ acre houseless campfire extinguished by fire personnel.
- #4707: Kōloa L4/T4, E5/T5, BC Commercial shed fire extinguished by Fire personnel.

Rescues-Trails:

- # 4376: Waipoo falls E7/T7 32 y/o female visitor (ankle injury) wheeled out of trail by fire personnel.
- #4416: Hanakāpī'ai E1/T1, R3, Air1 3 visitors (father and 2 children) airlifted to Princeville airport. Ankle injury to dad.
- #4731: Hanakāpī'ai E1/T1, R3, Air1 50 y/o female visitor (ankle injury) wheeled out of trail by fire personnel.

Rescues-Water

- # 4414: Kōloa L4/T4, S. Rov Ski 3 swimmers in distress brought to shore safely.
- #4434: Poʻipū Beach L4/T4, S. Rov Ski 23 y/o male visitor assisted to shore safely.
- #4681: Lāwa'i Beach L4/T4, S. Rov. Ski 48 y/o female visitor brought safely to shore.
- #4684: Huleia river R3, E. Rov. Ski 2 kayakers assisted to shore by fire personnel.

FIRE PREVENTION BUREAU

PREVENTION BUREAUSTATISTICS						
Description	Month Total	FY24 Month	% Variance	Current YTD	FY24 YTD	% Variance
Fire Investigation	3	1	200%	6	6	0%
ADU Permit Applications	18	0.1	17900%	33	2	1550%
Building Permit Plan Review	187	181	3%	319	349	-9%
Planning Dept Review	15	193	15%	26	32	-19%
Certificate of Occupancy Inspection	2	29	-93%	4	29	-86%
Business Occupancy Inspection	11	26	-58%	24	31	-23%
Witness Acceptance Tests	5	2	150%	10	6	67%
Fire Extinguisher Training	3	0.1	2900%	4	0	0%
Fire Safety Presentation	3	11	-73%	5	6	-17%
Telephone/Email Inquiries	714	688	4%	1303	1195	9%
Complaint Investigations	2	4	-50%	5	7	-29%
Sparky Presentation	0	0	0%	0	2	-100%
Fireworks Displays & Inspections	0	0	0%	0	1	-100%
TOTAL	963	955.2	1%	4902	4128	19%

Accomplishments/Events:

• Hale Opio End of Summer Bash

Extinguisher Training:

• Waimea High School Auto Body Program

Inspections:

- Nihi Kai, Kalāheo ARU, Lauoho driveway assessment, Waiohai fire alarm
- Follow-ups: Okis, Makahuena, Poʻipū Plantation
- Schools: Olelo Christian Academy, CFS Preschools Kekaha & Kapa'a

Key Meetings:

- Neil Biggerstaff, President of International Association of Arson Investigators Hawai'i Chapter, review fire investigation methodologies
- Plantation WUI Camp with Planning Director Kaaina Hull and Fire Chief Gibson
- County Engineer Togioka driveway reviews
- Hawai'i Department of Transportation Fire Breaks
- County POI's social media planning meeting
- Department of Water Building Safety Assessment

Training:

- Keahi: Extrication, EV Battery Response, IAAI HI Chapter Annual Training Conference (O'ahu)
- Denton: Hazmat Tech, Recruit Class 34, USLA Watercraft

FIRE TRAINING BUREAU

2025 TRAINING PLAN		
Keystone Objective	 Trimester 1 Keystone–USLA Trimester 2 Keystone– High Angle Ropes Trimester 3 Keystone– Pump Relay Ops 	
TaskPerformances	 Don Structure Gear Don SCBAgo on air Restricted Egress with SCBA Forcible Entry Door District Familiarization 	
Certification Professional Development Train the Trainer (TtT)	 Fire Service Instructor 1 Certification BlueCard TtT Certification on Maui 	
EMS Training	Vector SolutionsIn Station year around refresher	

TRAINING STATISTICS				
Description	August Hours	2025 YTD Total		
Task Performances	84	1185		
Refresher/Recerts/Prof. Develop.	284	5279		
Individual Crew Training	499	5183		
Recruit Class Training (3 FFTs)	480	4552		
TOTAL	1347	16,199		

August KFD Training

- RC34 FGS
- RC 34 Hazmat Tech
- RC 34 ASHER
- Department Extrication Refresher
- Department USLA Refresher
- EV Bus Training

Upcoming September KFD Training

- Blue Card on Maui
- FEMA SOFR (Safety Officer)
- Department Fire Ground Survival Refresher
- Accident Investigation Training on O'ahu
- Finance Section Chief Class at KEMA
- First Due Training Kansas City

Training Bureau

- RMS Training Software Assessment
- IAFF RTI Procurement FY25
- Vector Solutions Procurement
- HSGP Burn Container Procurement
- Blue Card Train the Trainer on Maui

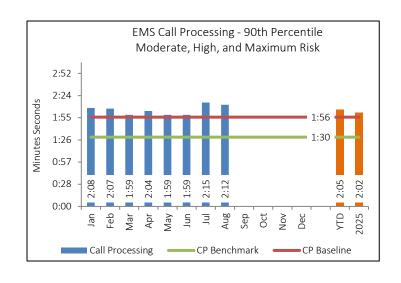
OCEAN SAFETY BUREAU

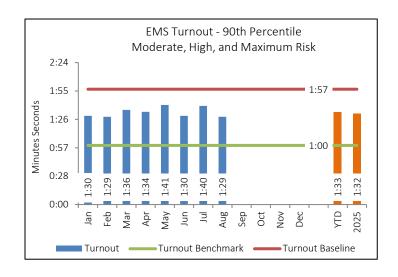
OCEAN SAFETY BUREAU						
	TOWERS					
Description	August Total	FY 24-25 Month Total	% Variance	Current Year to Date Total	FY 24-25 Yr. to Date Total	% Variance
Rescue	45	28	61%	72	52	38%
Jet Ski Rescue	0	0	0%	8	19	-58%
Preventive Actions	10,682	9,117	17%	19,314	18,112	7%
1 st Aid	419	195	115%	1,003	658	52%
Public Contact	13,334	9,531	40%	24,893	23,667	5%
Beach Attendance	126,908	131,885	-4%	244,935	340,429	-28%
		RC	OVING PATROL			
Rescue	19	2	850%	34	16	113%
Jet Ski Rescue	0	0	0%	8	5	60%
Preventive Actions	385	1,565	-75%	1,033	4,450	-77%
1 st Aid	16	0	0%	32	301	-89%
Public Contact	290	2,455	-88%	1,372	10,530	-87%
Beach Attendance	9,765	0	0%	18,715	26,685	-30%
	DROWNING					
Statistics	1	1	0	3	3	2
TRAINING / COMMUNITY SERVICE						
Training	24	20	20%	24	20	20%
Community Service	32	10	220%	32	10	220%
Jr. Lifeguard	450	300	50%	450	300	50%

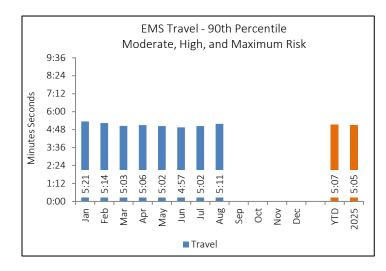
Ocean Safety Bureau:

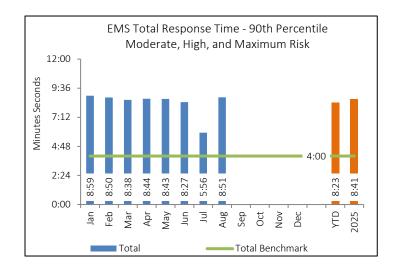
- Junior Lifeguard State Championship team training @ Kalapakī
- 2025 Junior Lifeguard State Championship on Maui
- New Jeep Cherokee arrived for OSB Chief
- OSO Agility Exams for OSO I Recruitment
- Conducted interviews for OSO I
- USLA Recertification
- OSB assisted with the Na Kama Kai Kaua'i 2025

August 2025 – EMS Incidents

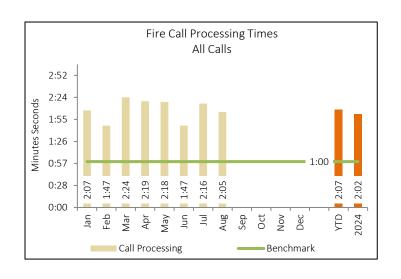


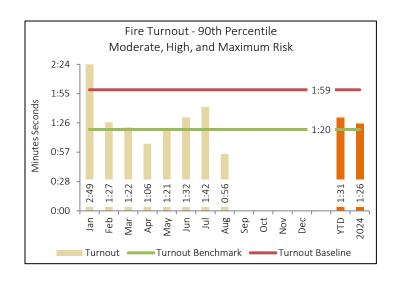


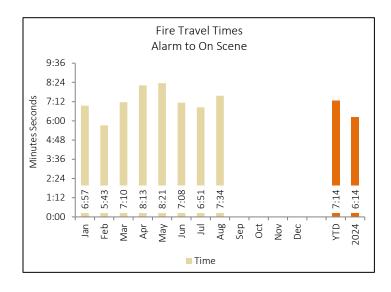


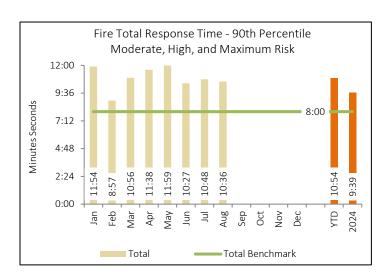


August 2025 – Fire Incidents

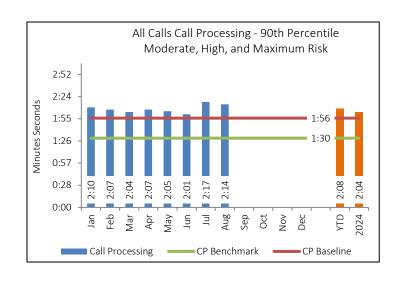


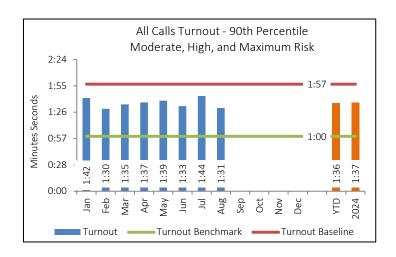


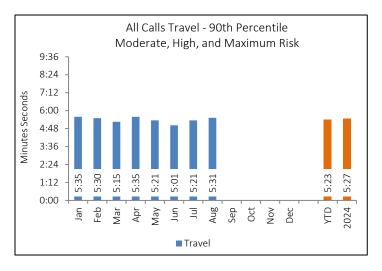


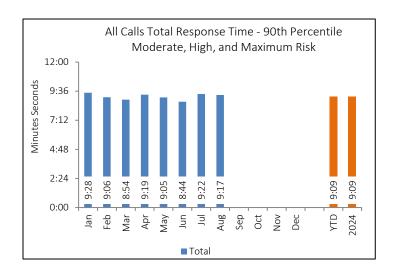


August 2025 – All Incidents









Objectives	Success Measurements	Desired Outcome	Status
Goal 1A. Reinforce/revise	Measuring performance against the NFPA1710 standard;	To develop a	G1A : July 22, 23, 26
training and performance:	turnout time: 60 seconds for EMS, 80 seconds for fire	continuous	Reviewed NFPA 1710
 Reinforce directives and 	responses.	improvement process	Response time standards,
training focused on improving		to increase our	KFD SOG, and KFD
turnout times.	Redistribute Turnout Times SOG (Standard	effectiveness in	performance expectations
	Operating Guidelines)/annual revision process.	emergency situations	and why this is important.
Goal 1B. Implement performance	(1A)	and increase the level	
metrics and feedback systems to		of service provided	G1B: July 31, Discussed
track and improve individual crew	2. Provide each station shift / crew with	to our community.	expanded metrics needs wit
and team performance.	individualized crew performance reports so that	N. M.	Data and Analytics (DA)
	their Battalion Chiefs can review them. (3	Note: Maintaining the	project team. Will seek to
Note: Continuing this goal,	shifts x 9 members = 27 reports) (1B)	same outcome.	acquire additional expertis
formerly FY 23-24, 1B)	N. C. II.	G : COM I I I :	our software to address.
G 146 B 11 (/T 1	Note: Call processing time + Turnout Time +	Gain COK Leadership	C1D 8 C1C 0/0/24 DA
Goal 1C. – Provide "Total response	Travel Time = Total Response Time	and Elected Officials	G1B & G1C: 9/9/24 DA Team collaborated with
time metrics for complete picture	2 Identify and other house deleved according and	support to consider an additional Fire Station	
Note: Call Processing Times (CP), the	3. Identify areas that have a delayed response time and cannot meet NFPA 1710 for "effective response"	for Community	COK GIS to develop program utilizing ESRI to
time measured from when the call is	force". (1B)		feed Fire RMS incident da
answered at PSAP by the dispatcher	Torce . (1b)	Response and Firefighter safety(1D)	to provide turnout time ar
until the selected fire crew is aware of	4. Establish benchmark data for each fire station.	Firefighter safety(1D)	total response time metric
the call.	(1B)		for each of the 3 platoons
the can.	(1D)		all 8 fire stations. Current
Goal 1D. Utilize complete "Total	T 1 1		working on presentation
Response Time" to show gaps in	Track and provide KFD's Total Response Time data was district (see h fine station)		format.
coverage and need for "Fire Station	Time data per district (each fire station)		Tormat.
#9", somewhere between Hanalei &	5. Implement continuous monitoring and feedback to all		12/23, Update - Continuin
Kaiākea.	members. (1A-B)		to format data presentation
	illemoets. (1A-D)		for each station and crew
	6. Work with KPD dispatch to review/assist with staff		Project manager to update
	shortages and/or implementation of software that can		following Jan 18/19.
	automate the call taking/dispatch process. (1B)		
	automate the can taking dispatch process. (1D)		
	Track and report Call processing times		
	and review monthly with KPD Dispatch		

Goal #1 – Improve Fire Department Response Times (Continuing)

Objective: Establish data-driven systems to improve turnout and total response times; utilize metrics to support coverage enhancements.

Status:

- Turnout Time SOG reviewed and redistributed; performance standards reviewed with all platoons (July 2024).
- In collaboration with COK GIS and Data & Analytics teams to develop a dashboard using ESRI and Fire RMS to measure Turnout Times and Total Response Time for each fire station and crew.
- Ongoing formatting and review of individual station data for Battalion Chiefs and shift-specific feedback.
- In collaboration with KPD Dispatch, tracking and review of Call Processing Times have begun to evaluate communication delays.
- Preliminary data supports the operational case for a future Fire Station (#9) to improve coverage between Hanalei and Kaiākea.

When Implemented (New RMS Software)

- Finalize and present Turnout Times and Total Response Time dashboard to internal leadership and Fire Commission TBD
- Complete individual crew performance reports.
- Continue engagement with COK leadership on future station planning.

Goal #2 – Implement a continual improvement process to review, revise, and implement workplace operations: Standard Operating Guidelines (SOGs), Rules & Regulations (R&R) (continuing)

Objectives	Success Measurements	Desired Outcome	Status
 Goal 2A. Develop an effective review process: Define criteria and annual timeline for SOGs/R&Rs to be reviewed or revised. Implement a mechanism for soliciting input and feedback from all stakeholders. Note: Continuing this goal, formerly FY 23- 24, 2D however R&R added) Goal 2B. Promote Collaboration & Communication: Foster a culture of collaboration and inclusiveness within the committee to encourage diverse perspectives and ensure a comprehensive review of the SOGs/R&R. Establish clear lines of communication between the committee and KFD leadership, ensuring accountability and transparency. Regularly communicate updates and changes to the SOGs/R&R to all dept. members, providing training and support as necessary. Note: Continuing this goal, formerly FY 23- 24, 2E however R&R added) 	Revise KFD's Rules & Regulations (R&R) document. Working group recruited and orientation meeting to draft R&R review change management process. Written process plan developed includes input from all employees and all ranks to participate in change management process. Committee reviews full R&R library and assigns specific R&R to subject matter experts with review submission deadline. The committee receives revisions, makes corrections, and sends drafts to the line for feedback. All SOGs will be classified by subject matter and sent to each Subject Matter Expert (SME) for review – SME's will have 30 days to review and provide needed edits – will send back to Admin Group Admin Group will finalize edits and will publish a final revision to Power DMS. Final corrections made to SOGs/R&R and final version published with effective date and previous document is archived. SOGs/R&R uploaded to Power DMS by January 1st (to coincide with promotional testing) KFD Admin group will obtain a Computer Science Intern to establish a new electronic library and index system.	Establish a culture of continuous improvement and ensure that our organization's operations align with the best practices and evolving industry standards to enhance the department's efficiency, safety, and overall effectiveness in serving our community. Note: Continuing this Outcome from FY 23-24 KFD Employees will be familiar with the location of and how to quickly access Rules & Regulations and all Standard Operating Guidelines by subject or topic. One Stop Shop" Library (PowerDMS) created to access all documents: SOG's, Memos, Training Manuals, Power Points, Educational and Study Guides, Wellness Resources	G2A: 8/27 - Met with Admin BC to set dates for: Committee drafts with change requests due by 9/1 a.): SOG committee meets and reviews all change requests 9/30 b): SOG committee distributes drafts to line for feedback c): SOG committee reviews feedback on 12/1 Dec Update - Utilizing Limited Duty Staffing to upload all SOG's into PowerDMS, document management system

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Goal #2 – SOGs & Rules and Regulations Review and Implementation

Objective: Formalize an annual process for updating and training on SOGs and R&Rs through inclusive, department-wide input.

Status:

- Committee formed and engaged in full review process; change requests collected and distributed for feedback
- Finalized documents uploaded into PowerDMS.
- SOG and Rules/Regs revisions follow a transparent process of review, draft distribution, final editing, and storage.
- Resource library on PowerDMS now includes SOGs, memos, training manuals, and wellness resources.
- Continuing: Working with HFFA on Rules/Regs language and establish an annual review calendar (still at HFFA)

Objectives	Success Measurements	Desired Outcome	Status
Goal 3A. Obtain necessary resources	3A:	Strategic changes	G3C : 7/31,
(funding for software and personnel) to	1. Working group/IT Specialist/Support recruited	and investments to	Submitted written
generate data, information, and reports	orientation meeting to identify Department	result in the overall	plan document
for Department wide improvement.	priorities.	improvement of	"Specialty Team
• Review Department priorities for		the Department.	Selection" to COK
resource development i.e. to	2. Committee solicits input from all personnel.		Human Resources
benchmark station response time,		KFD employees	for initial review of
standardize fillable report writing	3. Strategic plan is drafted that	use cloud-based	draft document.
(Fire/EMS incident narratives),	identifies resources and prioritizes	software to	NERIS Update / Fire
daily inspections of vehicles and	needs.	complete daily	RMS
equipment etc.		vehicle checks,	Goal 3C – Working
	4. Draft is finalized.	request vehicle and	group collaborated and
Goal 3B. Collaborate with County IT		station	developed a draft plan /
and KPD on the Future	5. Plan is implemented.	maintenance needs,	process to select Fire
Implementation of a new Fire		and inventory	Captain and Firefighter
Records Management System /	3B:	requests.	III personnel seeking to
Platform	6. Gain COK leadership support to obtain		fill vacancies on Rescue
*This will be a 2-to-3-year process	"Request for Proposal" of a new Fire Records	Enhanced	3 and Hazmat 8.
	Management System	selection process	
Goal 3C. Assess, evaluate, and create a	3C:	for Specialty	Draft was submitted to
process to ensure the identification of the	7. Working group recruited and orientation	assignments to	COK Human Resources
best potential future leaders:	meeting to draft selection process	place the most	for guidance and
 Review selection process for 	changes.	qualified person	returned to us.
Captains and Fire Fighter III for	8. Committee completes drafts, distributes,	versus with the	
HazMat and Rescue Teams	and solicits feedback.	most seniority.	The draft has been
 Seek input from personnel at all 	9. Draft is finalized with effective date and	(3B)	converted to align with
levels and other stakeholders	previous process is archived.		other KFD SOG's and
(HR Goal #3 – Prioritize	10. Approval and endorsement by KFD leadership.		has been submitted to
Department Improvements etc.)	11. Collaborate and seek support with bargaining unit		the HFFA Bargaining
to gather feedback on the	(HFFA) and COK Human Resources		Unit leadership for their
process.	12. Establish, publish, and distribute selection process		consideration and
	documents to all KFD personnel		mutual agreement.
			Next Update: April

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Goal #3 – Prioritize Department Improvements

Objective: Secure resources, enhance systems, and improve personnel selection processes for long-term departmental advancement.

Updates:

- IT and operational working groups established to prioritize cloud-based tools for vehicle checks, maintenance, and inventory.
- Specialty Team Selection Process (Captains and FF3 for Rescue and HazMat) drafted, reviewed by HR, and submitted to HFFA for concurrence.
- Ongoing planning for a multi-year transition to a new Fire Records Management System (NERIS) in partnership with County IT and KPD.
 National Emergency Response Information System.
- Present final Specialty Team Selection Process to department and begin implementation HFFA.
- Collaborate with IT and County leadership for Fire RMS replacement (NERIS Compliance).
- Pilot electronic daily vehicle checks and inspections

Goal#4 – Review, revise, and implement plans for wildfire mitigation to increase community resilience.				
Objectives	Success Measurements	Desired Outcome	Status	
Goal 4A. Review the Maui County After Action Report and the Attorney General's Report as it becomes available.	4A/B/D: 1. Working group recruited and orientation meeting to review reports and draft a plan.	The Department will have adequate resources to fulfill its mission during a wildfire event.	G4C: 7/31, Meeting with KEMA Leadership for collaboration on submitting NOI for	
Goal 4B. Create a strategic plan that prioritizes mitigation actions for implementation.	 Written plan is developed. Plan circulated for input. 	Partnerships will be established with Hawaii Wildfire Management Organization, DLNR, Dept of Forestry, United States Fire Administration.	FEMA Hazard Mitigation Assistance Grant Program –	
Goal 4C. Seek partners, and grant writers for wildfire defense grants.	4. Committee reviews input creates a final draft and circulates feedback.	Community Engagement will result in "neighborhood associations" to engage their neighbors on home fire prevention measures (Firewise Communities).	FMAG – Fire Management Assistance Grant; DC Mills, ABC Pablo coordinators for this program.	
Goal 4D. Solicit community engagement in Wildfire awareness and	5. Plan is finalized, distributed for implementation.	Mission Statement: "To preserve and protect life, property, and	Goal 4A/B/D – Wildfire Workgroup and FY26	
prevention.	6. Seek partnerships and locate resources.	the environment of the Kauai County from all hazards and emergencies"	Budget request to implement; "Community Risk Assessment",	
	7. Fire resistant materials and mitigation measures will be integrated into County rules and regulations (Fire Adapted Communities).	Vision Statement: "Kauai Fire Department creates a safer community by continually striving for excellence in prevention and emergency response"	"Community Risk Reduction" Plan, "Standards of Cover" Document.	
	4D: 8. Community educated in Defensible spaces and home hardening.			

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Goal #4 - Wildfire Mitigation & Community Resilience

Objective: Strengthen KFD's preparedness, planning, and mitigation efforts in response to growing wildfire threats.

Updates:

- KFD Wildfire Workgroup established; meetings held with KEMA and County agencies to coordinate planning.
- FACETS Consulting Group contracted by State AG for a "Community Risk Assessment," "Community Risk Reduction" Plan, and "Standards of Cover" document.
- Submitted FY26 budget requests to support wildfire mitigation priorities.
- Outreach initiated with potential partners including HWMO, DLNR, and USFA.
- Finalize strategic wildfire mitigation plan with stakeholder feedback.
- Expand public outreach and neighborhood engagement in Firewise and defensible space initiatives.
- Continue pursuit of alignment with County planning and zoning on fire-adapted community standards.