

TRANSIENT ACCOMODATIONS TAX

REIKO MATSUYAMA, DIRECTOR

MICHELLE L. LIZAMA, DEPUTY DIRECTOR



DEREK S.K. KAWAKAMI, MAYOR
MICHAEL A. DAHLIG, MANAGING DIRECTOR

COUNTY OF KAUA'I TRANSIENT ACCOMODATIONS TAX ANNOUNCEMENT NO. 2022-02

October 19, 2022

ACTION REQUIRED

New Kaua'i County Transient Accommodations Tax Payment Portal

The purpose of this announcement is to notify the public of the new Kaua'i County Transient Accommodations Tax (KTAT) Payment portal at www.hawaiiountiestat.us. The current DirectBiller platform will be disconnected on October 30, 2022.

Payment Method

Effective November 1, 2022, taxpayers will be able to pay on the NEW and improved transient accommodations tax payment portal. The website, which is located at www.hawaiiountiestat.us, is a collaborative design between Maui, Hawai'i, and Kaua'i counties in an effort to streamline the payment process, deliver greater functionality and reporting to taxpayers, and provide an improved user experience. Some of the enhanced features include:

- Creation of secure user profiles with user defined logon IDs and passwords.
- Allows users to register multiple TA accounts under a single profile.
- Accepts payments to three counties within Hawai'i (excludes City & County of Honolulu).
- Provides search of State TA number during registration to confirm identity.
- Allows taxpayer to add, delete, or edit accounts under the registered user profile.
- Calculates County TAT amount, including penalty and interest, based on payment date.
- Shows taxpayer's payment history.
- Reconciles the County TAT amount to the reported State taxable proceeds.
- Accepts payments from credit/debit cards, PayPal, and eChecks.
- Continues to waive processing fees for eChecks (free to user).
- Sturgis Web Services provides the highest level of security and encryption.

The new link to access the payment portal will also be displayed on the County's KTAT website, www.kauai.gov/tat. The last day to make payments on the current DirectBiller site will be October 30, 2022.

As stated above, the new online portal will allow taxpayers to pay via credit/debit card or eCheck. A convenience fee will be applied to payments made by debit or credit cards. There will be no fees assessed for payments made via eCheck. As a friendly reminder, there will be no walk-in or mail-in payments accepted at the County.

For more information, please visit our website at www.kauai.gov/tat or contact the KTAT Office by email at countytat@kauai.gov.