

## PUBLIC SERVICE ANNOUNCEMENT Office of the County Clerk Elections Division

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## Jade K. Fountain-Tanigawa, County Clerk Scott K. Sato, Deputy County Clerk

FOR IMMEDIATE RELEASE April 11, 2022

Līhu'e, Kaua'i – The Elections Division has been notified that some Kaua'i voters incorrectly received the wrong Election Notification postcard. This error was made by Edward Enterprises, the County's mailing vendor and will be corrected.

2022 ELECTION NOTIFICATION REMAILING

To resolve this issue, Edward Enterprises will absorb all costs to remail the 2022 Election Notification postcard to every registered voter — no taxpayer funds will be used to remail the postcards. In response, Edward Enterprises, issued the following statement:

"Edward Enterprises sincerely apologizes for any concern or confusion caused by our error. We take full responsibility for this error and will absorb all costs to complete another county-wide mailing of the 2022 Election Notification postcards. We hope this commitment to the voters of Kaua'i will help to rebuild the trust and confidence in the elections process."

The Election Notification postcards will be mailed later this week and should begin arriving in households early next week. Anyone receiving a voter notification postcard addressed to someone unknown or someone who is no longer at the address is asked to write "NOT AT THIS ADDRESS" and place the notification postcard back in the mail. The United States Postal Service will return the misaddressed postcard to the Elections Division, the returned postcard will be used to update the corresponding voter's registration record.

The Elections Division wishes to thank the voters of Kaua'i for their patience and understanding as we work to resolve this issue. Anyone with questions is encouraged to contact the office directly at (808) 241-4800.

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