



Agency on Elderly Affairs

Fiscal Year 2025 Annual Report

July 1, 2024 – June 30, 2025

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I. MISSION STATEMENT

The Agency on Elderly Affairs as the designated lead County agency, plans, implements, supports, and advocates for the well-being of older adults; and as the Aging and Disability Resource Center (ADRC) serves as a one-stop source of information on long term care support options and services for all residents.

Vision Statements

- Older adults will live independently at home or in the community with dignity and respect.
- Family caregivers receive adequate support to care for their older adults.
- Older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.

II. DEPARTMENT GOALS

The Agency on Elderly Affairs is in the second year of our four-year area plan: October 1, 2023 – September 30, 2027. This plan serves as a planning and compliance document which enables the County of Kaua'i to receive federal funds Under the Older Americans Act. It serves as a guidebook to promote the health and wellbeing of elderly assuring that participants can age in place safely and the needs of caregivers are met. AEA's area plan contains goals, objectives, strategies and outcomes and follows a similar framework to the State Plan on Aging that is approved by the U.S. Department of Health and Human Services, Administration for Community Living and complies with the requirements of the Older Americans Act of 1965. Older Americans is one of the fastest-growing demographics in the country; here in Hawaii, more than one-third of all households have at least one person aged 65 or older. The Area Plan is integral in outlining and developing services to promote the well-being of older adults and is outlined below:

- A. Hawai'i's older adults have opportunities to live well.
 1. Increase opportunities for older adults to live well by raising awareness of agency services and other resources through outreach events.

2. Prevent elder abuse by forging new partnerships and collaborations with key stakeholders and strengthening AEA's Elder Abuse Education and Awareness Campaign.
 3. Increase financial literacy among older adults to reduce incidents of financial fraud and scams and other forms of financial abuse by offering education and fraud prevention events.
 4. Improve the well-being of older adults with chronic diseases through participation in self-management education programs.
 5. Improve the well-being of older adults through participation in the EnhanceFitness Program.
 6. Improve the well-being of older adults by educating them, their families, and caregivers on fall prevention and providing in-home fall prevention evaluations and home modifications.
 7. Identify and implement opportunities to strengthen the capacity of the Agency on Elderly Affairs as the designated Area Agency on Aging, and Aging and Disability Resource Center (ADRC).
 8. Improve home and community-based services by increasing capacity.
- B. Hawai'i's older adults are prepared for future health threats and disasters.
1. Ensure the safety of older adults and their caregivers during future disasters by having an emergency plan in place.
- C. Hawai'i's underserved populations have equitable access to programs and services.
1. Enable members of underserved populations to access more resources & services digitally, e.g., telehealth appointments, virtual activities.
 2. Provide equitable opportunities for economically and geographically disadvantaged, those with limited mobility, limited transportation, and other underserved populations to improve their physical and emotional well-being by increasing the number of RSVP volunteers from those target groups.
- D. Hawai'i's older adults and people with disabilities will age in place.
1. Reduce social isolation in older adults and people with disabilities by providing participants with opportunities to have regular contacts with a trained RSVP volunteer.
 2. Increase access to nutrition services to promote the health and well-being of older adults.

3. Enable older adults to age in place by supporting efforts to access or sustain housing and food.
 4. Explore additional resources for person-centered options of transportation.
 5. Enable older adults and caregivers to live in their communities through the availability of and access to high-quality, long-term services and supports (LTSS) through the Kupuna Care Program.
- E. Hawai'i's caregivers have a broad array of services and supports to effectively care for their loved ones.
1. Enhance support systems of caregivers through support groups and available resources.

III. PROGRAM DESCRIPTIONS

A. Objectives

1. **Engage Older Adults:** Conduct outreach activities in the community to identify older adults who may need services and actively involve older adults in the decision-making process, seek their input on the services and support they require ensuring their voices are heard and their perspectives are considered.
2. **Promote Social Connections:** Address social isolation by creating opportunities for older adults to engage with their peers and the broader community by organizing social events, facilitating intergenerational programs, and promoting volunteer opportunities.
3. **Support Caregivers:** Recognize the crucial role of formal and informal caregivers including kinship and grandparents raising grandchildren caregivers to provide them with the necessary support and resources by offering caregiver training programs, respite care services, support groups, and access to information and guidance on caregiving best practices as recommended by the RAISE (Recognize, Assist, Include, Support, and Engage) Family Caregiving Advisory Council and other national efforts.
4. **Enhance Nutrition Programs:** Develop and enhance nutrition programs that cater to specific needs of older adults by promoting healthy eating habits, collaborating with providers to offer a diverse range of menu options that are nutritious, flavorful, and visually appealing, cater to different dietary preferences, cultural backgrounds. Collaborating with healthcare professionals to address malnutrition and nutritional deficiencies.

5. Collaboration and Partnerships: Foster collaborations among various stakeholders, including government agencies, community organizations, healthcare providers, and advocacy groups. By working together, we can leverage resources, share expertise, and develop comprehensive solutions to address the needs of older adults.
6. Holistic Approach: Take a holistic approach to address the diverse needs of older adults. This includes considering physical health, mental well-being, social connections, access to healthcare, transportation, housing, and other social determinants of health.
7. Promote Age-Friendly Communities: Create age-friendly environments that support the well-being and independence of older adults including improving accessibility, transportation options, and community engagement opportunities.
8. Education and Awareness: Raise awareness of the needs and challenges faced by older adults in our community. Educate the public, policymakers, and service providers about the importance of prioritizing the well-being of older adults and the benefits of age-friendly initiatives.
9. Advocacy and Policy: Advocate for policies and programs that support the needs of older adults. Engage with local and state policymakers to ensure the concerns of older adults are addressed and resources are appropriately allocated.
10. Capacity Building Activities: Provide regular training programs and professional development opportunities to enhance the skills and knowledge of AEA staff, service providers and community partners within the aging network, to enhance the skills and knowledge needed to provide services for older adults, caregivers, and persons with disabilities.

IV. BUDGET

The program year for the Federal Title III B, Title III C, Title III D, Title III E and State Purchase of Service grants is from July 1, 2023, to June 30, 2024. Fiscal resources for this period were:

<u>Federal</u>		<u>FY 2025</u>
Title III B Support Services	\$	183,855.00
Title III C-1 Nutrition, Congregate	\$	171,162.00
Title III C-1 Administration	\$	30,551.00
Title III C-2 Nutrition, Home Delivered Meals	\$	146,717.00
Title III D Health Promotion	\$	9,468.00
Title III E Caregiver Support Program	\$	73,758.00
Title III/Federal Subtotal	\$	615,511.00

RSVP	\$	77,500.00
NSIP	\$	30,078.00
Federal Total	\$	723,089.00

State

Adult Day Care	\$	35,000.00
Case Management	\$	35,352.00
Homemaker/Housekeeping	\$	25,000.00
KC Transportation	\$	20,000.00
Nutrition, Home Delivered Meals	\$	298,164.00
Personal Care	\$	78,164.00
Chore	\$	-
Elder Abuse Prevention	\$	-
Area Agency Administration	\$	15,352.00
Kupuna Care/State Subtotal	\$	507,032.00
SHIP	\$	3,805.00
Healthy Aging-BCBH	\$	-
Healthy Aging-EnhanceFitness	\$	-
ADRC	\$	34,944.00
Kupuna Caregiver Program	\$	-
Long-Term Care Ombudsman	\$	-
State Total	\$	545,781.00

County

County General Funds	\$	2,328,909.00
County Total	\$	2,328,909.00
TOTAL	\$	3,597,779.00

V. ACCOMPLISHMENTS/EVALUATION (ADDRESSING RISE INITIATIVE PRINCIPLES)

A. Our Mobility

Our goal is to ensure we provide transportation to access core services so older adults can reach essential services including medical care, nutrition, and senior centers safely. AEA offered two means of transportation:

1. Kupuna Care Transportation focuses on dependent elders in need of assistance and transportation, including those who have difficulties using regular vehicular transportation. The County Transportation Agency, our contracted service provider, served 77 older adults providing 8,669 one-way trips.

2. Assisted transportation helps with transportation, including escorts, for consumers with physical and cognitive difficulties using regular vehicular transportation for medical appointments only. Regenerative Services Kaua'i served 24 consumers with 890 one-way trips and Garden Isle Medical Transport served 3 older adults with 17 one-way trips.

B. Our Partnerships

As the designated Area Agency on Aging, it is our responsibility for addressing and assessing the needs of our older adults and assure caregivers have access to the resources and support they need to live healthy, independent, fulfilling lives. This includes providing as much opportunity within our Aging network, including collaborations with community organizations as well as expanding access to services.

1. Case Management Services: provides personal assistance to older adults in the home including Homemaker services (sweeping, mopping, vacuuming, light housework), Personal Care and Respite (helping with dressing, grooming, assisting with bathing), and Chore services (heavy housework or yard work that may present a health or safety problem).

There are three contractors that offer these services: Kōkua Healthcare, Mastercare, and Regenerative Services Kaua'i providing the following services personal care, homemaker, respite in-home, and chore. With the growing needs of older adults for in-home services, the agency currently has a waitlist of 37 consumers.

2. Fall Prevention and Wellness Program: a multi-agency coalition involving the Kaua'i Fire Department, American Medical Response (AMR) and the Department of Health to ensure safety in homes, educate about falls prevention and educate older adults about available resources. Equipment includes car safety tools (to assist in getting in and out of vehicles), non-slip socks, blood pressure monitors, non-slip rugs, and commodes, transfer benches, grip tape, shower chairs, night lights, and bands for strengthening exercises to prevent falls. AMR continues to review and distribute red booklets that contain important information including current medications and a list of emergency contacts in case of an emergency.

It has been nine years since the start of the Falls prevention program which began on April 1, 2016. As of June 30, 2025, 1,189 individuals were served and 970 homes assessed for fall hazards. During the Falls Prevention visits consumers were grateful for the opportunity for medics, Agency on Elderly Affairs staff, as well as firemen in their district to come out to assess their homes as well as provide them with education and equipment to make their homes safer.

3. Provide legal assistance for older adults including but not limited to legal advice, counseling, education, training, seminar, personal

counseling, advanced health care directives, power of attorney, health care power of attorney, deeds and leasehold agreements. Legal Aid Society of Hawai'i, contracted service provider, assisted 861 (duplicated) older adults. Managing and Staff Attorneys represented and assisted senior clients with housing matters and family matters including divorce, adoptions, name changes, estate planning, and a temporary restraining order for domestic violence. Paralegals assisted senior clients with social security matters including disability, retirement, and overpayment issues; obtaining vital documents; assisted with Durable Powers of Attorney, Advance Health Care Directives, Simple Wills, Transfer on Death Deeds, guardianship, and unemployment matters.

4. AEA partners with community organizations to ensure Hawai'i's caregivers have a broad array of services and support to effectively care for their loved ones. As thousands of Hawaii residents struggle to care for their aging relatives while trying to keep a full-time job, the partnership with the Kaua'i Adult Day Health program is a supervised daytime program designed for older adults to help them remain independent and engaged in their community and provides assistance to pay for respite care. 10 older adults utilized this program.

The National Family Caregiver support program ensures caregivers have supportive programs and services including individual counseling, support groups and training to assist caregivers in making decisions according to their caregivers' role. Our contract through Alzheimer's Association enhances awareness and access to resources for cognitive health, early detection, and caregiving support and has served 312 caregivers with counseling, support group sessions, and training.

5. 1st Annual Elder Abuse Conference was held on June 24 at the Outrigger Kaua'i Beach Resort, in honor of Elder Abuse Awareness month. As outlined in our Area Plan, the prevention of elder abuse on Kaua'i is a priority of AEA- the conference emphasized multidisciplinary collaboration bringing together 89 stakeholders, providers, and other community members. The keynote speaker was retired Deputy District Attorney Paul Greenwood who shared his own experiences with cases he prosecuted and moderated two panels consisting of two County Prosecuting attorneys, KPD, State Ombudsman, and an AEA Associate. One of the goals of the conference was to form a coalition- Kaua'i Elder Abuse Task Force with a focus on continuing to empower community members and equip caregivers and professionals to intervene safely when abuse is suspected. We will continue with quarterly meetings to encourage community engagement and provide knowledge about prevention, reporting mechanisms, and share recent scam/fraud trends.

In February AEA also hosted a presentation with Kupuna Alert Partners that highlighted Fraud and Scam prevention including resource tables with information from community partners. Kupuna Alert partners is a

partnership between Department of the Attorney General, Crime Prevention and Justice Assistance Division, Community & Crime Prevention Branch
Department of Commerce and Consumer Affairs, Business Licensing Division, Office of the Securities Commissioner, Investor Education Program
Department of Health, Executive Office on Aging, Senior Medicare Patrol (SMP Hawaii) and Department of Public Safety, Narcotics Enforcement Division.

6. The Kupuna Connections Program is a technology training initiative that offers an advanced digital inclusion opportunity for older adults. It provides direct assistance and empowers seniors while strengthening community engagement by creating a welcoming space for kupuna to connect, ask questions, and feel supported in the technological world. Since inception, the program conducted 48 classes, generating 679 participations. The most active site was Lihu'e, hosting 28 classes and 500 participations. Participant ages ranged from 60 to 94, with the largest group between 65–79 years old. Needs assessment findings highlighted that kūpuna are most interested in staying connected with family and friends (46%), online safety including fraud prevention (61%), and emergency preparedness (61%). Through targeted classes, one-on-one support, and helpline access, Kūpuna Connections strengthened digital skills, improved access to telehealth and civic engagement opportunities, and enhanced community resilience. The program continues to play a vital role in empowering Kauaʻi's kūpuna to remain connected, independent, and safe in today's digital landscape. Partnerships with Key Clubs across the island have created meaningful intergenerational learning opportunities, where high school students support kūpuna in building digital skills. These connections not only help older adults gain confidence with technology but also allow students to develop leadership, empathy, and community service values.



C. **Our Connections**

We understand that excellent public service is the outcome of a caring person in a working environment that supports teamwork and continuous improvement.

1. Agency on Elderly Affairs (AEA) Associates provide a person-centered approach to assisting individuals in assessing their existing or anticipated long-term care needs; developing and implementing a plan for services, support and care that is consistent with the individual's specific needs, goals and circumstances.

AEA Associates assisted with 4,621 phone calls from consumers inquiring about nutrition services, home and community-based services, concerns on health and wellness, and transportation. Associates provided 1,372 consumers with information and assistance and provided outreach to 669 elders.

2. Kaua'i RSVP Program

The AmeriCorps Seniors Retired and Senior Volunteer Program (RSVP) remains a cornerstone of service and compassion on the island of Kaua'i. This year, 237 RSVP volunteers dedicated 24,318 hours of service across 118 assignments in 41 nonprofit, government, and health care partner sites. Their time and talent represent a community contribution valued at \$863,273, underscoring the immense impact of kūpuna who give back to their island.

Food Security and Community Nourishment

Food security continues to be a priority for Kaua'i RSVP, and this year volunteers helped deliver 130,846 meals and grocery boxes for kupuna, families, and at-risk individuals. Working alongside nine partner food distribution sites, volunteers prepared, packed, and delivered food while also offering outreach and personal connection.

- Mobile Munchies (Līhu'e Lutheran Church): 12,949 lunches and snacks ensured children had consistent access to nutritious food.
- Kapaa Missionary Church Soup Kitchen: 2,811 hot meals served.
- Hanapēpē Salvation Army Soup Kitchen: 8,804 hot meals distributed.
- Crossroads Christian Fellowship – Nourish Kaua'i: 12,039 grocery bags packed with fresh produce and proteins, complete with recipe cards.
- West Kaua'i United Methodist Church: 1,320 grocery boxes distributed, reaching homebound and nearby residents.
- Kaua'i Economic Opportunity (KEO): 89,072 meals prepared and delivered island wide.
- St. Michael's Loaves & Fishes: 2,400 bags of produce and pantry staples shared.
- Child & Family Service – Nana's House: 1,451 families received food, clothing, and hygiene essentials.

Through these efforts, RSVP volunteers not only nourished bodies but also reinforced dignity, stability, and hope for communities across Kaua'i.

RSVP also developed the procedural operations for food delivery during and following the COVID-19 pandemic. These operations have since transitioned back to the Hawai'i Food Bank (HFB) and Kaua'i Independent Food Bank (KIFB). The Agency on Elderly Affairs will continue to provide lists of eligible homebound seniors to ensure vulnerable kūpuna are served. The handoff reflects RSVP's adaptability and commitment to sustaining essential services through strong partnerships.

Tax Assistance and Financial Relief

RSVP also strengthened financial security for residents through the AARP Tax-Aide Program. This year, volunteers contributed 1,298 hours, coordinated 17 service sessions at multiple locations, and assisted 479 individuals. Their efforts generated \$275,314 in refunds, bringing critical resources back to seniors, veterans, and low-income households. For many who cannot afford professional tax services or lack computer access, this program provides dignity, fairness, and economic relief.

Capacity Building and Community Leverage

Community Engagement, Recognition and Satisfaction

RSVP is as transformative for volunteers as it is for the community. A 2024 satisfaction survey of 132 volunteers revealed:

- 97% are satisfied with their assignments.
- 95% received orientation or training.
- 99% would recommend RSVP to others.
- 82% feel volunteering keeps them active, learning, and socially connected.

Many shared how volunteering combats isolation, fosters friendships, and provides a sense of purpose. As one wrote: *"I look forward to the day I volunteer."*

Annual Volunteer Recognition Luncheon



A highlight of the year was the RSVP Annual Recognition Luncheon, held on December 5, 2024. This cherished tradition honors volunteers for their years of service and fosters camaraderie among participants.



This year's honorees included:

- 12 volunteers with 5 years of service
- 11 volunteers with 10 years
- 4 volunteers with 15 years
- 2 volunteers with 20 years
- 4 volunteers with 25 years

The luncheon was more than a celebration; it was a moment to reflect on decades of collective dedication that have shaped Kaua'i. Volunteers expressed how valued and appreciated they felt, reinforcing RSVP's culture of gratitude and belonging.

A Day of Service and Remembrance

RSVP deepened community connections through events such as the Day of Service and Remembrance and Patriot Day at Kukui Grove, which drew 22 vendors and promoted public health, emergency preparedness, and volunteer recruitment.



The Kaua'i RSVP Program continues to be a cornerstone of civic engagement, senior wellbeing, and community resilience. By mobilizing kūpuna to serve, RSVP strengthens social connections, delivers essential services, and ensures that community needs are met with aloha.

RSVP doesn't just provide services—it delivers dignity, hope, and purpose for both volunteers and the community at large.

D. Food Security

Ensuring our kupuna receive regular, nutritious meals is the cornerstone of healthy aging and living at home longer. AEA provides nutritious meals in a congregate setting and for frail elders who are homebound; and provides food distribution to meet food security needs of older adults.

Kaua'i Economic Opportunity Inc. (KEO) is one of the providers that delivered 4,168 congregate meals to 114 elderly.

Two meal delivery options that provide kupuna with medically tailored meals including condition-specific menus and high-quality ingredients.

Mom's Meals provides kupuna home delivered meals for those that prefer to receive their meals and heat them up as they go, which consist of ten special diet frozen meals shipped directly to the homes of eligible participants two times a month. 53 older adults were served, providing 7,465 meals.

Samuel Mahelona Memorial Hospital is our most recent home delivered meals provider that has consistently delivered fresh meals with over 60% of their ingredients from local Kaua'i based farmers and suppliers. They are the second provider of home delivered meals and serves congregate meals in which have played a vital role in ensuring the elderly are food secure. 274 older adults were served 46,538 home delivered meals and 43 elderly were served 1,035 congregate meals.

The American Rescue Plan funds provided the following services:

- a. Food security services:
 - i. Kaua'i Economic Opportunity, Inc served 16 older adults with prepared meals twice a week.
 - ii. Nourish Kaua'i Ohana served 13 adults with meal kit every week.
- b. Mental health counseling:
 - i. WorkLife, Child & Family Service, served 6 older adults.

(Service Utilization Tables 1-6 are referenced at the end of the report)

E. Our Heart

The County of Kaua'i's 59th Annual Older Americans Award Recognition

Older Americans Month

The County of Kaua'i Agency on Elderly Affairs (AEA) celebrated Older Americans Month 2025 with a recognition ceremony on May 15th, 2025 at Kaua'i Beach Resort. The event gathered kupauna, families, community leaders, and partner

organizations to honor the invaluable contributions of older adults to Kauaʻi's communities.

The 2025 theme, "Flip the Script", invited everyone to challenge outdated stereotypes about aging and embrace the truth that older adults are active, engaged, and vital contributors to society. AEA highlighted programs and stories that reflect how Kauaʻi's kūpuna continue to lead, innovate, and inspire.



AEA honored exceptional individuals from Kauaʻi whose lives exemplify the spirit of this year's theme. Honorees included Adeline Sasaki, Alice Baptica, Carol Saiki, Chad Pharis, Eugene Punzal, Wilma Chandler, Michael Brenner, Marga Goosen, Gary Smith, and Charlene Dorsey.

EnhanceFitness/Better Choices Better Health:

Provide evidence-based health promotion programs related to the prevention and mitigation of the effects of chronic diseases; programs regarding physical fitness and group exercises; including counseling for the prevention of negative health effects associated with social isolation.

Better Choices Better Health/EnhanceFitness: Better Choices, Better Health is known nationwide as the Chronic Disease Self-Management Education, an evidence-based program where individuals with chronic or ongoing medical conditions can learn how to better manage their health conditions to improve their quality of life.

Better Choices Better Health is a 6-week self-management workshop that was developed and tested by Stanford University. The workshop does not replace prescribed treatment. Instead, the workshop complements and supports medical-professional-recommended treatment plans. People learn skills to help them manage their health conditions and interact with their health care providers.

Diabetes Self-Management Program workshops were conducted via phone and using teleconference technology.

EnhanceFitness is an exercise program designed for older adults to improve cardiovascular fitness, strength, flexibility, and balance for older adults. The program helps build relationships among participating seniors, creates an exercise environment that is fun and friendly.

There are three EnhanceFitness instructors and one Master Trainer providing four in-person classes and one virtual senior class for a total of 103 participants attending classes.



Service Utilization Tables 1-6

Table 1. Utilization of Access Services				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Information and Assistance⁵	AEA	1,372	4558	\$341,850.00*
Outreach⁵	AEA	669	742	\$60,115.3052*
Case Management²	AEA	154	543	\$85,794.00
Transportation²	Kaua'i Bus	77	8,669	\$105,134.12
Assisted Transportation²	Regenerative Kaua'i	24	890	\$44,792.06
	Mastercare	2	73	\$2,994.34
	Garden Isle Medical Transport	4	17	\$1,984.19

Table 2. Utilization of In-Home and Community-Based Services				
KUPUNA CARE SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Personal Care²	Mastercare	2	308.83	\$11,117.88
	Kōkua Healthcare	31	4,043	\$222,365.00
Homemaker²	Mastercare	5	277.13	\$9,422.42
	Regenerative Kaua'i	41	2,664	\$90,576.00
Chore	Regenerative Kaua'i	6	166	\$7,470.00
Adult Day Care²	Kaua'i Adult Day Health Center	10	8,268	\$57,876.00
Exercise Physical Fitness⁹	AEA	95	4,734	\$51,866.00

Table 3. Utilization of Nutrition Services				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Home Delivered Meals⁶	Mom's Meals	53	7,465	\$132,640.75
	Samuel Mahelona Memorial Hospital	274	46,538	\$837,684.00
Congregate Meals¹	KEO	114	4,168	\$50,016.00
	Samuel Mahelona Memorial Hospital	43	1,035	\$10,350.00
Food Security¹⁰				
Prepared Meal	KEO	16	398	\$4,179.00
Meal Kit	Nourish Kaua'i	13	166	\$4,150.00

Table 4. National Family Caregiver Support Program (NFCSP) – Family Caregivers of Older Adults				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Counseling, Training¹	Alzheimer's Association	76	44.00	\$22,610.00
Mental Health Counseling¹⁰	Child & Family Service-WorkLife	6	46.75	\$8,415.00
Respite Care¹	Mastercare	1	67.07	\$2,347.45
	Kōkua Healthcare	17	1,369	\$75,295.00
Kupuna Caregiver Program³	Kaua'i Adult Day Health Center	2	2,945	\$20,615.00
Falls Prevention⁷	AEA	123	1,001	\$

Table 5. NFCSP – Grandparents or Relative Caregiver 55+ Service Utilization				
SERVICES	Provider	PERSONS SERVED (Undup Count)	UNITS OF SERVICE	EXPENDITURES
Counseling, Training¹	Child & Family Service	3	1	\$667.67

Table 6. Utilization of Legal Services and Support Groups				
SERVICES	Provider	PERSONS SERVED (Duplicated Count)	UNITS OF SERVICE	EXPENDITURES
Legal Assistance¹	Legal Aid Society of Hawai'i	861	1,380.10	\$83,142.00
Family Caregiver Support Groups	Child & Family Service-WorkLife	61	12	\$8,000.01
Caregiver Support Groups	Alzheimer's Association	254	40	\$13,000.00
Family Caregiver Information Services	Alzheimer's Association	1,175	13	\$3,900.00

Funding References for Tables 1-6:

¹Federal Title III Funded Service

²State Kupuna Care Funded Service

³State Kupuna Caregiver Program

⁴Federal Title III and State Kupuna Care Funded Service

⁵Federal Title III and County Funded Service

⁶Federal Title III, State Kupuna Care and County Funded Service

⁷Federal Supplemental services may include but are not limited to home modification, assistive technology, emergency response systems, and incontinence supplies.

⁸Federal Corporation for National and Community Service Senior Corps Grant

⁹County Funded

¹⁰American Rescue Plan Act Funded

N/A = Not Available

Conclusion

As we look back on FY 2025, it's clear that we've experienced a year filled with significant changes, particularly in terms of personnel. With high employee turnover, including five vacancies and the addition of three new employees, it was undoubtedly a challenging time for us all.

Despite these hurdles, we managed to hire and promote staff to fill most of our vacancies. To help ease the transition and foster a sense of unity, we held a staff retreat that featured various team-building activities. This retreat was instrumental in boosting morale and strengthening our interpersonal relationships.

Through our collective resilience and teamwork, we not only persevered but also successfully navigated this demanding period. We continued to service our consumers and fulfill our contracts with dedication and professionalism.

Thank you all for your support and commitment during this time. Together, we have shown that we can overcome any challenge and emerge stronger as a team.

